



IMPORTANT SAFETY RECALL NOTICE

*This notice applies to your vehicle, VIN #: [REDACTED]

August 7, 2015

[REDACTED]
[REDACTED]
[REDACTED]

Subject: NHTSA Recall # 15V-376

Dear Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

EverGreen Recreational Vehicles, LLC ("EverGreen") has decided, based on information provided by Lippert Components, Inc. ("Lippert"), that a defect which relates to motor vehicle safety exists in certain fifth wheel trailers manufactured by EverGreen. Certain 12" and 10" brake hubs manufactured by TRP International, Inc., identified as Tru Ryde, which were incorporated into axles manufactured by Lippert and sold to EverGreen, may contain a defective wheel stud.

! I M P O R T A N T !

- According to the information contained in our records, your travel trailer axle may be subject to this recall.
- You should follow the instructions in the enclosed safety recall notice from Lippert to determine whether your RV axle is affected by this recall. If your RV axle is part of the recall, you should contact Lippert Customer Service directly for a free inspection and necessary repairs by calling (574) 537-8900.

Why is a recall being conducted?

We have been notified by Lippert that certain RV brake hubs which were incorporated into axles manufactured by Lippert may have a safety risk associated with them. Specifically, Lippert has determined that the studs that were used to attach the wheels to the axle hubs may break, which could cause the wheel to detach from the axle, increasing the risk of a crash.

What are we doing about the problem?

We are working with Lippert to ensure that you receive a free inspection and necessary repairs if your RV axle is

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part of this recall. If your RV axle is affected by this recall, Lippert will see that your unit is inspected and that necessary repairs are made at no cost to you.

What should you do?

Please review the enclosed safety recall notice from Lippert to determine if your RV axle is affected by this recall.

What if you no longer own the trailer?

If you no longer own the travel trailer that may have the Lippert axle that is subject to this recall, please forward the new owner's contact information directly to Lippert so that they can contact the new owner about the recall.

Who should you contact if you have further questions or concerns?

If you believe you have experienced any difficulties in receiving the necessary inspection and/or repairs to your RV axle, or if you have any questions or concerns about the recall, please contact Lippert Customer Service directly by calling (574) 537-8900.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your RV axle repaired or replaced to address the problem detailed in the enclosed notice from Lippert, you may be eligible for reimbursement of the charges you paid for the repair or replacement. To learn more about what you need to do to obtain reimbursement, please contact Lippert Customer Service directly by calling (574) 537-8900. If after having attempted to take advantage of this recall you believe you have not been able to have your RV axle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Tony Chupp
Director of Service
EverGreen Recreational Vehicles, LLC
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