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Sent on 07 23 2015 Expires on 08 14 2015
 From Motorcycle National Field Service
 Subject STOP SALE NOTICE: 2013-2015 CB500F/FA and CBR500R/RA



Motorcycle National Field Service

July 22, 2015

Stop Sale Notice: 2013-2015 CB500F/FA and CBR500R/RA

Dear Honda Powersports Dealer:

Honda is launching a SAFETY AND EMISSIONS RECALL on **all model year 2013 through 2014 and certain model year 2015 CB500F/FA and CBR500R/RA** motorcycles to replace a potentially defective fuel level sensor. The fuel level sensor float arm can become disconnected, which results in an inaccurate fuel gauge display and an abnormal noise within the fuel tank. In some instances the engine may stall or fail to start due to a short circuit caused by the float arm contacting the fuel pump terminals.

Effective immediately, YOU MUST NOT SELL any NEW or USED CB500F or CBR500R motorcycles listed below:

AFFECTED UNITS

2013 CB500F/FA - All Units

2014 CB500F/FA - All Units

2015 CB500F (3A) - MLHPC456*F5200001 thru MLHPC456*F5200924

2015 CB500F (2AC) - MLHPC451*F5200001 thru MLHPC451*F5200170

2015 CB500FA (2AC) - MLHPC450*F5200001 thru MLHPC450*F5200296

2013 CBR500R/RA - All Units

2014 CBR500R/RA - All Units

2015 CBR500R (A) - MLHPC446*F5200001 thru MLHPC446*F5201626

2015 CBR500R (AC) - MLHPC441*F5200001 thru MLHPC441*F5200339

2015 CBR500RA (AC) - MLHPC440*F5200001 thru MLHPC440*F5200367

(*) Denotes check digit

To search for applicable recalls on a specific unit, use *Unit Information* on **iN** (Available 7/23/15).
 To manage your affected inventory, use *eResponsibility Report* (Available 7/24/15).

SERVICE BULLETIN

Service Bulletin CB/CBR500 #2, which includes the affected VIN range, repair procedure, parts information, as well as warranty claim information, will be published on **iN** on or before July 31, 2015.

PARTS INFORMATION

When parts become available, they will be initially allocated based upon your dealership's affected inventory and sold units. Further parts availability information will be included in the

forthcoming Service Bulletin.

CUSTOMER NOTIFICATION

AHM intends to mail customer letters as early as possible, pending approval from applicable government regulatory agencies.

Make sure all departments in your dealership are aware of this action.

If you have any questions, please contact AHM TechLine through *TechLine Connect* on **iN** or contact your District Service Manager.

Sincerely,
American Honda Motor Co., Inc.



Bradley Little
Manager, National Field Service
Motorcycle Division

Bulletin Number: 15-0207

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