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Ford Motor Company  
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July 21, 2015

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: DEMONSTRATION / DELIVERY HOLD - Compliance Recall 15C07**

Certain 2015 Taurus, Police Interceptor Sedan, MKS, Flex, and MKT Vehicles, 2015-2016 Explorer Vehicles, and 2016 Police Interceptor Utility Vehicles  
 Parking Brake Control Inspection and Repair

**AFFECTED VEHICLES**

Vehicles	Model Year	Assembly Plant	Build Dates
Taurus	2015	Chicago	04-May-2015 through 23-May-2015
Police Interceptor Sedan			04-May-2015 through 22-May-2015
MKS			04-May-2015 through 23-May-2015
Flex		Oakville	04-May-2015 through 23-May-2015
MKT			04-May-2015 through 21-May-2015
Explorer	2015-2016	Chicago	04-May-2015 through 23-May-2015
Police Interceptor Utility	2016		06-May-2015 through 22-May-2015

Affected vehicles are identified in OASIS and FSA VIN lists.

**REASON FOR THIS COMPLIANCE RECALL**

Some of the affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 135, light vehicle brake systems. The parking brake may not fully engage when applied, which could result in unintended vehicle movement.

**SERVICE ACTION**

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to inspect the parking brake control and replace the parking brake control as required. This service must be performed on all affected vehicles at no charge to the vehicle owner.

**OWNER NOTIFICATION MAILING SCHEDULE**

Owner Letters are expected to be mailed the week of August 31, 2015. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.**

**ATTACHMENTS**

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information
- Owner Notification

**QUESTIONS & ASSISTANCE**

Special Service Support Center (Dealer Assistance Only) .....1-800-325-5621

Sincerely,



Michael A. Berardi

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**OASIS ACTIVATED**

Yes, OASIS will be activated on July 21, 2015.

**FSA VIN LIST ACTIVATED**

Yes, FSA VIN list will be available through <https://web.fsavinlists.dealerconnection.com> July 21, 2015. Owner names and addresses will be available September 11, 2015.

**NOTE:** Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

**STOCK VEHICLES**

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this recall.

**ADDITIONAL LABOR TIME AND/OR PARTS**

Contact the Special Service Support Center (SSSC) if you have any of the following:

- Damage that you believe was caused by the covered condition.
- A condition that requires additional labor and/or parts to complete the repair.
- Aftermarket equipment or non-Ford modifications to the vehicle which might prevent the repair of the covered condition.

Contact the SSSC **prior** to the repair. Please be prepared to provide your requested additional warranty part cost, estimated additional labor time, and dealer specific labor rate. Requests for approval after completion of the repair may not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis. Additional related damage parts are subject to random selection for return to the Ford Warranty Parts Analysis Center (WPAC).

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**OWNER REFUNDS**

Refunds are not approved for this program.

**RENTAL VEHICLES**

If a customer's vehicle requires the replacement of the parking brake control and it is necessary to order parts, Ford Motor Company will pay for one day of vehicle rental. Follow Extended Service Plan (ESP) guidelines for dollar amounts. The daily rate can include applicable taxes but must not exceed the stated daily rate. Rentals will only be reimbursed for the day the vehicle is at the dealership for part replacement. To guarantee the shortest delivery time, an emergency order for parts must be placed. Prior approval for more than one rental day is required from the Special Service Support Center (1-800-325-5621).

**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
  - DWE: refer to ACESII manual for claims preparation and submission information.
  - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (15C07) is the sub code.
- Refer to ACESII manual for claims preparation and submission information.
- Additional labor and/or parts must be claimed as related damage on a repair line that is separate from the repair line on which the FSA is claimed. Additional labor and/or parts require prior approval from the Special Service Support Center.
- For rental vehicle claiming, follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the rental expense under Miscellaneous Expense code "Rental".

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**LABOR ALLOWANCES**

Description	Labor Operation	Labor Time
Inspect Parking Brake Control - <b>ALL</b>	15C07A	0.2 Hours
Replace Parking Brake Control ( <u>includes inspection</u> ) <b>Taurus / Police Interceptor Sedan / MKS</b>	15C07B	1.0 Hours
Replace Parking Brake Control ( <u>includes inspection</u> ) <b>Flex / MKT / Explorer / Police Interceptor Utility</b>		1.2 Hours

**PARTS REQUIREMENTS / ORDERING INFORMATION**

Part Number	Description	Quantity
FB5Z-2780-A	Parking Brake Control Assembly	1

The DOR/COR number for this recall is 50609.

Order your parts requirements through normal order processing channels.

Questions regarding parts should be directed to the Special Service Support Center (1-800-325-5621) or E-mailed to: [Ford@Renkim.com](mailto:Ford@Renkim.com).

**NOTE: Less than 2% of the affected vehicle population is expected to require Parking Brake Control Assembly replacement.**

**DEALER PRICE**

For latest prices, refer to DOES II.

**PARTS RETENTION AND RETURN**

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

**EXCESS STOCK RETURN**

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

## CERTAIN 2015 TAURUS, POLICE INTERCEPTOR SEDAN, MKS, FLEX, AND MKT VEHICLES, 2015 – 2016 EXPLORER VEHICLES, AND 2016 POLICE INTERCEPTOR UTILITY VEHICLES — PARKING BRAKE CONTROL INSPECTION AND REPAIR

### OVERVIEW

In some of the affected vehicles, the parking brake control may not engage properly. During normal operation, the parking brake control foot pedal should stay down in a locked position when engaged to any detent. If the parking brake control fails to fully engage to the fifth detent, it may not hold the vehicle stationary. A nonfunctional parking brake could result in unintended vehicle movement.

### SERVICE PROCEDURE

#### Inspection Procedure

1. Depress the parking brake control foot pedal to the 5th detent (click), then release foot pressure to confirm the pedal remains in a locked position.
2. Press the pedal again to release.
3. Repeat steps 1 and 2 twenty (20) times.

**Note:** If the parking brake pedal fails to stay down in a locked position when engaged at any time during this test, proceed to the "Parking Brake Control Assembly Replacement" procedure.

**Note:** The failure rate is expected to be very low.

4. After completing steps 1 through 3, does the parking brake control foot pedal remain engaged when pressed to the 5th detent?
  - a. Yes - Procedure complete, no repair required.
  - b. No - Proceed to the "Parking Brake Control Assembly Replacement" procedure.

#### Parking Brake Control Assembly Replacement

1. Replace the parking brake control assembly. Please follow the Workshop Manual (WSM) procedures in Section 206-05.

