

# BMW



## **IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle, 99999999999**

**July 2015**



### **Recall Campaign No. 15V-318: Driver-Side Front Air Bag Module**

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2002-2006 BMW 3 Series, 5 Series, and X5 Sports Activity Vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

#### **IMPORTANT NOTICE**

**Please note that at the present time, we do not have parts available. BMW will notify you by a second letter as soon as we can perform this recall on your vehicle.**

#### **DESCRIPTION OF PROBLEM**

In the event of a crash necessitating deployment of the driver-side front air bag, excessive internal pressure could cause rupturing of the air bag inflator, resulting in metal fragments striking the front driver or other passengers potentially resulting in serious injury or death. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

#### **DESCRIPTION OF REPAIR**

The driver-side front air bag module will be replaced free of charge when parts become available.

#### **OTHER INFORMATION**

If you are no longer the vehicle owner/lessee, we request that you provide us with the name and address of the new owner/lessee using the enclosed postage-paid card so that we can contact the new owner/lessee regarding this recall. If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

Should you need additional assistance, you may contact BMW Customer Relations and Services via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com) or by calling 1-800-525-7417 from 9 AM to 9 PM Eastern Time, Monday through Friday.

**Company**  
BMW of North America, LLC

BMW Group Company

**Mailing Address**  
PO Box 1227  
Westwood, NJ  
07675-1227

**Telephone**  
(800) 525-7417

**Fax**  
(201) 930-8362

**E-mail**  
[CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com)

**Website**  
[bmwusa.com](http://bmwusa.com)

If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that BMW is concerned about your safety and security. BMW recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.

BMW of North America, LLC