IMPORTANT SAFETY RECALL – 15V-353

This notice applies to your vehicle

July 13, 2015

Acorn Independent Tree Service
5328 S Inkster Rd
Westland MI 48186-5170

Dear Hi Ranger Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

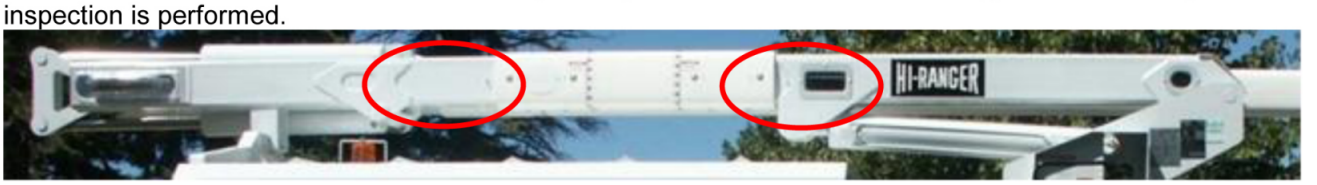
Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain vehicles which had XT series aerials installed. The vehicles were built from June 2002 to December 2002. The lower boom may have material which does not conform to specification. If the lower boom fails there is a risk of injury due to the boom and attached basket falling from height.

WHAT TEREX UTILITIES WILL DO

Terex Utilities will provide replacement booms if the material does not conform to specifications. Owners will be contacted to have a technician visit each vehicle and perform a chemical test on the material. The owners must make the vehicle available to perform a test of the material composition, which will take about an hour. If the material is not to specification the lower boom will be replaced which will take about 10 hours at no cost to the owner.

WHAT YOU SHOULD DO

1. Immediately remove machine from service and perform a visual inspection in the area above and below the lower boom insert. If no cracks are detected you may continue to use the machine; provided the daily visual inspection is performed.



   If any cracks are detected do not use the machine. Take the vehicle out of service and contact your local Terex Utilities dealer or contact the Terex Service Department by calling 1-800-982-8975, or email your machine information to utilities.warranty@terex.com, or fax to 1-605-882-5579, provide your contact information and serial number. A technician will be sent to your machine to determine if the chemical composition of the boom material is correct. If it is not to specification a replacement boom will be provided.

2. **CONTINUED USE:**
   After the visual inspection determines that there are no cracks or structural damage the Owners may continue to use the aerial device provided that the daily pre shift visual inspection is performed. The owner will be contacted to arrange the chemical test of the material.
   If the daily inspection reveals any cracking or structural damage take the machine out of service and follow step 2 above.

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-5579

If you have any questions you can contact your nearest dealer at this web site;
http://www.terex.com/utilities/en/products/dealer-locator/index.htm.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days of scheduled appointment, we recommend you contact Terex Utilities Warranty department by calling 1-800-982-8975.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-800-982-8975

or send the serial number and new owner contact information to utilities.warranty@terex.com. You are required to forward this bulletin to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Jeff Hegstrom
Product Support Manager

Our records indicate the following machines registered to you are involved in SN618.

Model	Aerial Serial Number	Inspected by	Date
XT	2020720074		

Terex Utilities	
SAFETY NOTICE	**SN-618**

DATE: 6/12/15 **REVISED:6/29/15**

TO: Owners, Users, Dealers, and Installers

Models Affected: XT Aerials

SUBJECT: ***XT Lower Boom Stub Material***

Issue:

Terex has become aware that some XT Lower Booms, built from June 2002 to December 2002, may have material which does not conform to specification. **If the lower boom fails there is a risk of injury due to the boom and attached basket falling from height.**

Action:

What the Owner must do:

1. Immediately remove the machine from service and perform a visual inspection of the XT lower boom above and below the lower boom insert, as required in the equipment manual for any cracks or structural damage.
2. The areas to inspect are shown in the Maintenance manual under the Critical Weld section.
3. Schedule appointment for material verification:
   a. If cracks are detected, remove the machine from service. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com, to schedule an appointment to have the material verified.
   b. If cracks are not detected, follow the instructions in the Continued Use section below. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com, to schedule an appointment to have the material verified or a Terex technician may also contact you to schedule the material composition test. When they do, please make the machine available to the technician for about 1 hour so they can perform a chemical analysis of the boom tube material.

Continued Use:

If cracks are not detected after performing the visual inspection, owners may continue to use the aerial provided the daily visual structural inspection is performed. If cracks are detected at any time, remove the machine from service and contact your local Terex Utilities dealer or contact the Terex Service Department by calling 1-800-982-8975, or email your contact and serial number information to utilities.warranty@terex.com, or fax to 1-605-882-5572,.

If you have any questions you can find your nearest dealer at this web site; http://www.terex.com/utilities/en/products/dealer-locator/index.htm.

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-1842

What Terex will do:

Terex will test the material in the boom to verify the Lower Boom material for units in the affected range. If the boom tube material does not conform a replacement boom will be provided. The boom will be provided at no cost to the owner. For further assistance call TEREX Utilities at 1-800-982-8975 and ask for the Service Department.

Dealers and Installers: A letter is being sent to owners of affected units. If an owner contacts you about this bulletin; contact Terex Utilities at 1-800-982-8975 and ask for the Service Department for further instructions.

Important: Some of the involved units may be in rental fleets. You are required to complete the recall service on these units before renting, and to inform the renters of affected units within 10 days of receipt of this bulletin.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building,
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236