



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
Safety Recall: 15V-401
July 14, 2015

IMPORTANT SAFETY RECALL

NAME
ADDRESS
CITY, STATE ZIP

This notice applies to your vehicle: VIN #

Dear NAME:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cruiser RV (Cruiser) has decided that a defect which relates to motor vehicle safety exists in certain 2016 Cruiser Stryker travel trailers manufactured between 3/23/2015 to 4/20/2015 Models ST2912 and STG3010 It has been decided the vehicles identified in this recall population equipped with axles manufactured by Lippert Components Inc. (LCI) and Tru Ryde or Axle Tek 10" or 12" wheel hubs may have been manufactured with wheel studs which could break. The axles can be identified by the first three (3) digits of the axle tag serial number, manufacturing date and the Tru Ryde name or the Axle Tek name stamped on the wheel hub face. LCI Indiana Plant 45 – Serial # beginning with 045 with manufacturing dates from 03/11/15 thru 03/27/15 with 12" Tru Ryde wheel hubs or manufacturing dates from 04/10/15 thru 04/15/15 with 12" Axle Tek wheel hubs. LCI Idaho Plant 57 – Serial # beginning with 057 with manufacturing dates 03/20/15 thru 04/09/15 with 10" or 12" Tru Ryde wheel hubs. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that all of the travel trailers subject to this recall campaign could be equipped with an affected axle or hub, If the wheel stud breaks and the vehicle is in motion, it could result in the separation of the wheel from the vehicle leading to an increased risk of property damage and/or vehicle crash.

What we will do

Cruiser will have an authorized dealer or repair center inspect to determine if your axle and hub are affected and if necessary replace the hub. This defect will be corrected at no expense to you, the owner.

What we need you to do

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge and is expected to take ½ to 3 hours to complete.

You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Cruiser by contacting the **Cruiser Warranty/Service Department**.

If after contacting Cruiser Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Cruiser RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

