

GM CUSTOMER CARE AND AFTERSALES
DCS3705
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 6, 2015

Subject: 15386 - Safety Recall
Inner Tie Rod Not Torqued to Specification

Models: 2014-2015 Chevrolet Cruze
2015 Chevrolet Volt

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 15386 today. The total number of U.S. vehicles involved is 10. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated July 7, 2015, as "Incomplete, remedy not available" status. On July 8, 2015, the status will be updated to "Open". Please hold all warranty transactions until the status shows as "Open". A list of involved VINs is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

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