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Sent on 07 02 2015 Expires on 07 11 2015
From Motorcycle Service National
Subject STOP SALE NOTICE - Starter Relay Switch Inspection: New Information



Motorcycle Service

July 2, 2015

STOP SALE NOTICE – Starter Relay Switch Inspection: New Information

Dear Honda Powersports Dealer:

Earlier today AHM experienced technical difficulties with some areas of *iN* functionality. Specifically, *eResponsibility* and *Sales Unit Benefits* did not identify **all** of the affected VINs for the Starter Relay Switch Recall.

If you used these functions to identify affected units in your inventory, you need to go back and run the *eResponsibility* again to get the correct information. *Sales Unit Benefits* will not be functional until July 3rd.

Once a unit has been identified as affected, **you must inspect the starter relay switch** as shown in the *Inspection Procedure* (linked below).

- Units that **pass** the inspection **can be sold**.
- Units that **do not pass** the starter relay switch inspection **cannot be sold or leased** until repaired according to the forthcoming Service Bulletin.
- In either case, be sure to note the starter relay switch lot number on the R.O. for future reference.
- Repair procedures and warranty claim filing instructions will be in the forthcoming Service Bulletin.

[STOP SALE NOTICE: Multiple Models Inspection Procedure](#)

We apologize for any inconvenience this may have caused.

Thank you,

American Honda Motor Co., Inc.

Dan Wright
Senior Manager, Service
Motorcycle Division

Bulletin Number: 15-0189

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