



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 7, 2015

Mr. David Partin  
Consumer Affairs  
Heartland Recreational Vehicles, LLC  
1001 All Pro Drive  
Elkhart, IN 46514

NVS-215MR  
15V-381

**Subject:** GAWR Missing From Certification Label/Part 567

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/TORQUE/2016

**Mfr's Report Date:** June 9, 2015

**NHTSA Campaign Number:** 15V-381

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 34

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain model year 2016 Torque T27, T28, T29, and T33 travel trailers manufactured May 11, 2015, to May 29, 2015. The affected trailers have Federal Certification labels that may be missing the gross axle weight rating (GAWR) information. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

The vehicle operator may unintentionally overload the trailer due to the missing GAWR information, increasing the risk of a vehicle crash.

**Remedy:**

Heartland will notify owners, and dealers will replace the incorrect certification label with a corrected label, free of charge. The recall is expected to begin in July 2015. Owners may contact Heartland customer service at 1-877-262-8032. Heartland's number for this recall is 99.01.22.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Heartland's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

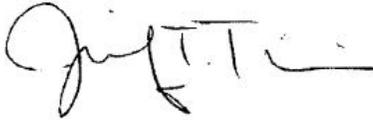
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement