



3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

June 2015

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle VIN #
NHTSA Recall Campaign # 15V-238

Name
Address
City, State, Zip

Dear Valued Highland Ridge Vehicle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Roamer, Mesa Ridge and 3X fifth wheels manufactured April 27, 2015 through May 6, 2015. The affected vehicles may have defective studs on the drums supplied by and installed on the Lippert Components Axle assemblies. If the stud fails, the wheel could detach from the vehicle, increasing the risk of a crash.

The remedy is for a Highland dealer to inspect the LCI axle assembly for the manufacture date to confirm if the existing drum is affected by this recall. Drums confirmed to be affected by this recall will be replaced at no charge to you. The recall remedy will take approximately .5 hour per hub. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Highland Customer Service at 1-260-768-7771 for assistance.

If your Highland dealer is unable to perform the recall within a reasonable time frame, please contact Highland Customer Service at 1-260-768-7771 for further instructions. If you choose to take your vehicle to a non-Highland dealer, they must contact Highland prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 1-260-768-7771. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Highland fifth wheel are important to us.

Sincerely,
Highland Ridge RV