



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

June 5, 2015

## IMPORTANT SAFETY RECALL

Subject: Safety Recall 15KWC - K270/K370 Cruise Control Set Defect  
NHTSA Recall number 15V-206  
*This notice applies to your vehicle; VIN:* [REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 and 2016 Kenworth K270/K370 vehicles manufactured between July 17, 2014 – April 1, 2015. These Vehicles were manufactured with cruise control. Pressing the Cruise Control SET Decrease speed button(-) on the steering wheel will increase rather than decrease the vehicle's speed when depressed (a momentary press increases speed by 1mph, pressing and holding will constantly increase speed until the button is released).

An unexpected increase in vehicle speed may increase the risk of a crash.

<b><i>The problem is...</i></b>	<b>Inaccurate software parameters causes Cruise Control Malfunction</b>
<b><i>What your dealer will do...</i></b>	<b>Dealers will reflash software</b>
<b><i>What you must do ...</i></b>	<b>Contact your Kenworth Dealer to schedule an appointment for repair</b>

Kenworth has initiated a recall to install software updates. This repair should take approximately **1.0 hour** and will be performed at no charge to you. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager