



CURT™

The **FIRST** Name
in Towing Products™

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IMPORTANT SAFETY RECALL

June 18, 2015

Dear Purchaser of a "U-HAUL Power Tow" Towing Starter Kit:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

CURT Manufacturing, LLC ("CURT") has decided that a defect which relates to motor vehicle safety exists in TS1 and TS2 ball mount assemblies supplied by CURT during a certain production period and sold by U-HAUL at its retail outlets and on-line. These products were sold as Towing Starter Kits under the "U-HAUL Power Tow" brand name. The part numbers for these products are TS1 (having a 2 ¼" drop) and TS2 (having a 3 ½" drop). Our records indicate that you may have purchased one of these ball mount assemblies in the affected population of products. We apologize for this situation and want to assure you that we will correct this condition.

What is the Issue?

When the ball mount assembly is loaded to its maximum rating when a trailer is being towed, the ball mount tongue may fracture or break at the bend location (see enclosed illustration). This fracturing will alter the driving dynamics of the towing vehicle and, if the safety chains for the trailer being towed are not properly utilized, the trailer could potentially disengage from the towing vehicle, increasing the risk of a crash. This could pose a risk of injury to occupants of the towing vehicle or persons outside the vehicle. This defect may be present in these ball mount assemblies manufactured in July (G14), August (H14), September (I14), October (J14), November (K14) 2014, or January (A15) 2015.

What will CURT do to correct this issue?

We will replace all of these ball mount assemblies with date codes *G14, H14, I14, J14, K14 or A15* with new ball mount assemblies, without charge. Please see enclosed illustration to see where you can find the date code on these units, and then check your assembly in order to confirm whether you possess one of the products being recalled.

What are we asking you to do?

If you have one of these "U-HAUL Power Tow"-branded ball mount assemblies with a date code of G14, H14, I14, J14, K14 or A15, **DO NOT USE** that ball mount assembly. Instead, at your earliest convenience, obtain a replacement ball mount assembly using one of the following methods:

Starting June 1, 2015 and ongoing indefinitely: Contact CURT Manufacturing at: **1-844-770-6145** to make arrangement for exchange. We will issue a parcel "Call tag" and will pay for shipping. Pack the product as instructed and ship the affected product to us as directed. We will ship the replacement unit to you promptly, without charge, after we receive the product from you.

OR

Starting June 1, 2015 and continuing through November 30, 2015: Return the affected product **along with a copy of this notification**, to your closest U-Haul Moving and Towing Center and you will immediately receive a replacement ball mount assembly, without charge.

How long will it take?

The replacement time is regulated only by shipping lead time. There is no service or labor required for this replacement.

What if the product is no longer in your possession?

If the ball mount assembly is no longer in your possession, please call CURT at **1-844-770-6145** to let us know where the assembly is.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe CURT has failed or is unable to remedy this defect within 60 days after you receive this letter.

Thank you for your attention regarding this important matter.

Please feel free to contact us at **1-844-770-6145** if you have any questions. We regret any inconvenience this situation may cause you, but we are concerned about your safety.

Sincerely,

CURT Manufacturing, LLC

Enclosure: Illustration of Ball Mount Assembly showing date code location and bend location



U-HAUL® PowerTow

MAX LOAD 7600 LBS
MAX TONGUE WT 750 LBS
BE SURE BALL IS TIGHT
AND BALL MOUNT IS
SECURE IN RECEIVER.
FASTEN WITH A 5/8"
HITCH PIN WITH CLIP.
13113 A15 V-5

DATE CODE

BEND LOCATION

