

**CSC-10057640-6326**

January 2015

Dear Chevrolet Customer,

We are writing to inform you that Chevrolet has initiated a customer satisfaction program on some Caprice vehicles fitted with a manual seat recliner function.

Chevrolet has identified that a small number of these vehicles may have an excessive preload applied to the seat recliner cable, this could lead to the incorrect operation of the seat recliner. Chevrolet is contacting customers and requesting them to make a service appointment with a Chevrolet Dealer and have both their front seat inspected and the cable adjusted if required at no charge.

Our records indicate that your vehicle is within the range requiring the upgrade. We invite you to request the seat recliner inspection at your next scheduled visit to your Holden Dealer, or to contact your Chevrolet Dealer to make a specific service appointment to have this seat recliner inspection. When making your appointment please advise the Dealer that you have received this letter from Chevrolet and indicate your vehicle is part of Program 13368 – Seat Recliner Inspect/Adjust.

Should you have any questions or concerns regarding this letter, please contact your nearest Chevrolet Dealer or call the Customer Care line on -\_-----\_. The Customer Care line operates 8am to 7pm EST Monday to Friday, and 9am to 1pm EST Saturdays, except National Public Holidays

Customer Care Manager