



## Terex Utilities

# SAFETY NOTICE

# SN-618

**DATE:** 6/12/15

**REVISED:**

**TO:** Owners, Users, Dealers, and Installers

**Models Affected:** XT Aerials

**SUBJECT:** *XT Lower Boom Stub Material*

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### Issue:

Terex has become aware that some XT Lower Booms, built from July 2002 to December 2002, may have material which does not conform to specification. **If the lower boom fails there is a risk of injury due to the boom and attached basket falling from height.**

### Action:

#### What the Owner must do:

1. Immediately remove the machine from service and perform a visual inspection of the XT lower boom above and below the lower boom insert, as required in the equipment manual for any cracks or structural damage.
2. The areas to inspect are shown in the Maintenance manual under the Critical Weld section.
3. Schedule appointment for material verification:
  - a. If cracks are detected, remove the machine from service. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com), to schedule an appointment to have the material verified.
  - b. If cracks are not detected, follow the instructions in the Continued Use section below. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com), to schedule an appointment to have the material verified or a Terex technician may also contact you to schedule the material composition test. When they do, please make the machine available to the technician for about 1 hour so they can perform a chemical analysis of the boom tube material.

**Continued Use:** If cracks are not detected after performing the visual inspection, owners may continue to use the aerial provided the daily visual structural inspection is performed. If cracks are detected at any time, remove the machine from service and contact your local Terex Utilities dealer or contact the Terex Service Department by calling 1-800-982-8975, or email your contact and serial number information to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com), or fax to 1-605-882-5572,.

If you have any questions you can find your nearest dealer at this web site;  
<http://www.terex.com/utilities/en/products/dealer-locator/index.htm>.

## **What Terex will do:**

Terex will test the material in the boom to verify the Lower Boom material for units in the affected range. If the boom tube material does not conform a replacement boom will be provided. The boom will be provided at no cost to the owner. For further assistance call TEREX Utilities at 1-800-982-8975 and ask for the Service Department.

**Dealers and Installers:** A letter is being sent to owners of affected units. If an owner contacts you about this bulletin; contact Terex Utilities at 1-800-982-8975 and ask for the Service Department for further instructions.

**Important:** Some of the involved units may be in rental fleets. You are required to complete the recall service on these units before renting, and to inform the renters of affected units within 10 days of receipt of this bulletin.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE, West Building,  
Washington, DC 20590  
Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236