



A Spartan Motors Inc. Company

Utilimaster Corporation

RECALL SERVICE BULLETIN

DOCUMENT P/N 03102510-X001EN Rev. A

NHTSA Id: 15V-249

5/12/2015

Transport Canada Id: N/A

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SUBJECT: Utilimaster Corporation has determined a defect relating to driveline bolts that may cause it to detach.

CONDITION: Inadequate torque of the driveline carrier bearing bolts and universal joint strap bolts.

APPLIES TO: This bulletin applies to Aeromaster (walk-in) body on F-59 Ford chassis manufactured between February 2014 and September 2014 that were altered “stretched” from 208” wheelbase to 218” wheelbase by Lippert Components, Inc.

CORRECTION: Apply correct torque to the strap kit and carrier bearing bolts.

LABOR ALLOCATION: 0.25 hour

WARRANTY JOB OP CODE: 13-K7-89-37

PARTS NEEDED:

<u>Part Number</u>	<u>Description</u>	<u>Qty.</u>
03104479	DECAL SERVICED JOB CODE	(1)
03102510-X001EN	Torque Carrier Bearing Recall Work Instructions	(1)

TOOLS REQUIRED:

- 7/16” 12-point socket
- 3/4" socket and combination wrench
- Quality torque wrench with ft•lbs increments
- Paint pen (or other torque marker)

! CAUTION

Always wear safety glasses and other proper protective equipment (gloves, hearing protection, etc.) as appropriate to the process.

If at any time you lack confidence in performing a specific repair procedure or in operating the tools safely to perform the repair, STOP! Call a Utilimaster representative.

Technical Service Bulletins are intended for use by Professional Technicians only. They are written to guide Professional Technicians in performing service to vehicles of product specific nature in conjunction with industry standards. Professional Technicians are appropriately trained on industry standards and have the tools and equipment to perform procedures safely and properly.



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STEP-BY-STEP INSTRUCTIONS:

1. Read and understand all the instructions before starting the repair.
2. Torque the (4) hanger (carrier) bearing bolts to 80-106 ft•lbs per Lippert instructions SF-043.
3. Torque the (4) strap (kit) tech bolts to 25-36 ft•lbs per Lippert instructions SF-043.
4. Use Job Code 13-K7-89-37 from this document to complete the SERVICED decal.
5. Adhere the decal to the upper right-hand corner of the driver's door pocket panel next to the bulkhead wall. Do NOT cover any previously applied decals.



Service decal on driver's door pocket (cargo side)

CONTACT UTILIMASTER TO ORDER PARTS AND FILE WARRANTY

Email: Warranty@Utilimaster.com

Phone: 574-848-2000

Mail or Express Service:

Fax: 574-848-2809

Utilimaster Corp.

Attn: Warranty Dept.

603 Earthway Blvd.

Bristol, IN 46507-9182, USA

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