



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

MAY 28 2015

1200 New Jersey Avenue SE.
Washington, DC 20590

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. John Turley, Senior Manager
Product Regulatory Office
American Honda Motor Company, Inc.
1919 Torrance Blvd - Mailstop 500-2C-10A
Torrance, CA 90501

NVS-214jry
PE15-014

Dear Mr. Turley:

This letter is to inform you that the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has opened a Preliminary Evaluation (PE15-014) to investigate allegations of inconsistent throttle control in certain model year (MY) 2012-2014 GL1800 model motorcycles vehicles manufactured by American Honda Motor Company (Honda), and to request certain information.

This office has received twenty-nine VOQ reports (attached) of severe engine stumble when attempting to accelerate before the engine is fully warm. We are unaware that any field remedy exists.

Unless otherwise stated in the text, the following definitions apply to these information requests:

- **Subject vehicles:** all MY 2012 - 2014 GL1800 motorcycles manufactured for sale or lease in the United States.
- **Honda:** American Honda Motor Company, all of its past and present officers and employees, whether assigned to their principal offices or any of their field or other locations, including all of their divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of Honda (including all business units and persons previously referred to), who were involved in any way with any of the following related to the alleged defect in the subject vehicles:
 - a. Design, engineering, analysis, modification or production (e.g. quality control);
 - b. Testing, assessment or evaluation;
 - c. Consideration, or recognition of potential or actual defects, reporting, record-keeping and information management, (e.g., complaints, field reports, warranty information, part sales), analysis, claims, or lawsuits; or

- d. Communication to, from or intended for zone representatives, fleets, dealers, or other field locations, including but not limited to people who have the capacity to obtain information from dealers (including retail customers).
- **Alleged defect:** Inconsistent throttle response when the operator opens the throttle before the engine is fully warm.
 - **Document:** “Document(s)” is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Honda, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, “document(s)” also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by Honda or not. If a document is not in the English language, provide both the original document and an English translation of the document.
 - **Other Terms:** To the extent that they are used in these information requests, the terms “claim,” “consumer complaint,” “dealer field report,” “field report,” “fire,” “fleet,” “good will,” “make,” “model,” “model year,” “notice,” “property damage,” “property damage claim,” “rollover,” “type,” “warranty,” “warranty adjustment,” and “warranty claim,”

whether used in singular or in plural form, have the same meaning as found in 49 CFR 579.4.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as Honda has previously provided a document to ODI, Honda may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the applicable request verbatim above each response. After Honda's response to each request, identify the source of the information and indicate the last date the information was gathered.

1. State, by model and model year, the number of subject vehicles Honda has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Honda, state the following:
 - a. Vehicle identification number (VIN);
 - b. Make;
 - c. Model;
 - d. Model Year;
 - e. Date of manufacture;
 - f. Date warranty coverage commenced; and
 - g. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide the table in Microsoft Access or Excel 2010, entitled "PRODUCTION DATA."

2. State the number of each of the following, received by Honda, or of which Honda is otherwise aware, which relate to, or may relate to, the alleged defect:
 - a. Consumer complaints, including those from fleet operators;
 - b. Field reports, including dealer field reports;
 - c. Reports involving a crash, injury or fatality;
 - d. Property damage claims; and
 - e. Third-party arbitration proceedings where Honda is or was a party to the arbitration; and
 - f. Lawsuits, both pending and closed, in which Honda is or was a defendant or codefendant.

For subparts "a" through "f," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items “c” through “f,” provide a summary description of the alleged problem and causal and contributing factors and Honda’s assessment of the problem, with a summary of the significant underlying facts and evidence. For items “e/f,” identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
 - a. Honda’s file number or other identifier used;
 - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
 - c. Vehicle owner or fleet name (and fleet contact person), street address, email address and telephone number;
 - d. Vehicle’s VIN;
 - e. Vehicle’s make, model and model year;
 - f. Vehicle’s mileage at time of incident;
 - g. Incident date;
 - h. Report or claim date;
 - i. Whether a crash is alleged;
 - j. Whether property damage is alleged;
 - k. Number of alleged injuries, if any; and
 - l. Number of alleged fatalities, if any.

Provide this information in Microsoft Access or Excel 2010, entitled “REQUEST NUMBER TWO DATA.”

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Honda used for organizing the documents. Describe in detail the search methods and search criteria used by Honda to identify the items in response to Request No. 2.
5. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Honda to date that relate to, or may relate to, the alleged defect: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Honda’s claim number;
- b. Vehicle owner or fleet name (and fleet contact person), street address, email address and telephone number;
- c. VIN;
- d. Repair date;

- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number(s);
- h. Problem code(s);
- i. Diagnostic trouble code(s);
- j. Replacement part number(s) and description(s);
- k. Concern stated by customer;
- l. Cause as stated on the repair order;
- m. Correction as stated on the repair order; and
- n. Additional comments, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access or Excel 2010, entitled "WARRANTY DATA."

6. Describe in detail the search methods and search criteria used by Honda to identify the claims in response to Request No. 5, including the labor operations, problem codes, diagnostic trouble codes, part numbers and any other pertinent parameters used.

Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions, diagnostic trouble codes and diagnostic trouble code descriptions applicable to the alleged defect in the subject vehicles. State whether the diagnostic trouble codes are automatically reported to the warranty database electronically or manually entered into the warranty database by a claims administrator.

State, by make and model year, the terms of the new vehicle warranty coverage offered by Honda on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Honda offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

7. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect, that Honda has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Honda is planning to issue within the next 120 days.
8. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect that have been conducted, are being conducted, are planned, or are being planned by, or for, Honda. For each such action, provide the following information:
 - a. Action title or identifier;
 - b. The actual or planned start date;
 - c. The actual or expected end date;
 - d. Brief summary of the subject and objective of the action;

- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

9. Describe all modifications or changes made by, or on behalf of, Honda in the design, material composition, manufacture, quality control, and/or supply of the subject motorcycles, from the start of production to date, which relate to, or may relate to, the alleged defect. For each such modification or change, provide the following information:
- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
 - b. A detailed description of the modification or change;
 - c. The reason(s) for the modification or change;
 - d. The part number(s) (service and engineering) of the original component;
 - e. The part number(s) (service and engineering) of the modified component;
 - f. Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
 - g. When the modified component was made available as a service component; and
 - h. Whether the modified component can be interchanged with earlier production components.

Also, provide the above information for any modification or change that Honda is aware of which may be incorporated into vehicle production within the next 120 days.

10. Furnish Honda's assessment of the alleged defect, including:
- a. The causal or contributory factor(s);
 - b. The failure mechanism(s);
 - c. The failure mode(s);
 - d. The risk to motor vehicle safety that it poses; and
 - e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and
 - f. The reports included with this inquiry.

Legal Authority for This Request

This letter is being sent to Honda pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information.

Civil Penalties

Honda's failure to respond promptly and fully to this letter could subject Honda to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) The Vehicle Safety Act, as amended, 49 U.S.C. § 30165(a)(3), provides for civil penalties of up to \$7,000 per violation per day, with a maximum of \$35,000,000 for a related series of daily violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond completely, accurately, and in a timely manner to ODI information requests. The maximum civil penalty of \$7,000 per violation per day is established by 49 CFR 578.6(a)(3). The maximum civil penalty of \$35,000,000 for a related series of daily violations of 49 U.S.C. § 30166 is authorized by 49 U.S.C. § 30165(a)(3) as amended by § 31203(a)(1)(B) of the Moving Ahead for Progress in the 21st Century Act, Public Law 112-141.

If Honda cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Honda does not submit one or more requested documents or items of information in response to this information request, Honda must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Confidential Business Information

All business confidential information must be submitted directly to the Office of Chief Counsel as described in the following paragraph and should not be sent to this office. In addition, do not submit any business confidential information in the body of the letter submitted to this office. Please refer to PE15-014 in Honda's response to this letter and in any confidentiality request submitted to the Office of Chief Counsel.

If Honda claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Honda must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended, to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Honda is required to **submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.** Please remember that the phrase "ENTIRE PAGE CONFIDENTIAL BUSINESS INFORMATION" or "CONTAINS CONFIDENTIAL BUSINESS INFORMATION" (as appropriate) must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 49 CFR 512.6. If you submit a request for confidentiality for all or part of your response to this IR, that is in an electronic format (e.g., CD-ROM), your request and associated

submission must conform to the new requirements in NHTSA's Confidential Business Information Rule regarding submissions in electronic formats. See 49 CFR 512.6(c) (as amended by 72 Fed. Reg. 59434 (October 19, 2007)).

If you have any questions regarding submission of a request for confidential treatment, contact Otto Matheke, Senior Attorney, Office of Chief Counsel at otto.matheke@dot.gov or (202) 366-5253.

Due Date

Honda's response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by **June 26, 2015**. Honda's response must include all non-confidential attachments and a redacted version of all documents that contain confidential information. If Honda finds that it is unable to provide all of the information requested within the time allotted, Honda must request an extension from me at (202) 366-6938 no later than five business days before the response due date. If Honda is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information Honda then has available, even if an extension has been granted.

Please send email notification to Bob Young at robert.young@dot.gov and to ODI_IRresponse@dot.gov when Honda sends its response to this office and indicate whether there is confidential information as part of Honda's response.

If you have any technical questions concerning this matter, please call Mr. Young at (202) 366-4806.

Sincerely,



Bruce York, Chief
Medium and Heavy Duty Truck Division
Office of Defects Investigation

Enclosure: Copies of the subject reports referenced in the introduction of this letter identified by the following ODI reference numbers:

10670092,10643482,10641998,10639635,10639538,10639483,10633401,10633110,10632624,10632569,10631910,10621114,10577493,10572733,10550566,10549745,10548741,10548568,10546436,10532817,10532620,10532347,10532249,10531538,10523914,10523890,10523515,10523017, and10512486.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 05-JAN-2015		Repository <input type="checkbox"/> Reference No. 10670092	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
City RIDGECREST			State CA	Zip Code	Evening Telephone Number
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JH2SC68L9D			Make HONDA	Model GL1800	Model Year 2013
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City		State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 23-FEB-2013
	<input type="checkbox"/> Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage 8	Failure Speed 15
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
RIDING WHILE THE ENGINE IS WARMING UP, THE ENGINE GOES INTO A STALL REQUIRING THE RIDER TO PULL THE CLUTCH. IF IN THE MIDDLE OF A TURN THE BIKE WILL CRASH. THIS PROBLEM PERSISTS STILL TODAY. HONDA DENIES THERE IS A PROBLEM BUT MANY OWNERS ARE COMPLAINING.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-OCT-2014

Repository

Reference No.
10643482

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City AVONDALE State AZ Zip Code [Redacted]

Daytime Telephone Number

[Redacted]

E-mail Address

[Redacted]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 JH2SC68L6C [Redacted] Make HONDA Model GOLDWING Model Year 2012
 Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:
 No: Cylinders
 Original Owner Dealer's City State Zip Code
 Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 30-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS), 110000 ELECTRICAL SYSTEM Failure Mileage 200 Failure Speed 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
 Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

2012 GOLDWING GL1800 MOTORCYCLE HAS HAD A PROBLEM WHILE DRIVING OFF WHEN FIRST STARTED. UNLESS YOU ALLOW IT TO WARM UP COMPLETELY BEFORE TRYING TO DRIVE OFF, IT WILL TRY TO STALL OR SPUTTER AND NOT HAVE ANY POWER AT LEAST MOMENTARILY. THIS SITUATION CAN CAUSE LOSS OF CONTROL AND A TIP OVER ACCIDENT WITH THIS 950LB BIKE. WHEN IT OCCURS WHILE ENTERING TRAFFIC FLOW, IT CAN CAUSE A SERIOUS ACCIDENT OR DEATH. THIS CONDITION HAS EXISTED SINCE I PURCHASED THE MOTORCYCLE NEW IN JUNE 2012. I HAVE DISCUSSED THIS WITH MANY OTHER GOLDWING OWNERS AND FOUND THAT THEY HAVE THE SAME PROBLEM. IT HAS CAUSED MANY OF THEM TO DROP THEIR BIKE WHILE TRYING TO DRIVE OFF. I HAVE COMPLAINED TO HONDA DEALERS WITH NO POSITIVE RESULTS. THEY DON'T KNOW WHAT TO DO. MANY HAVE COMPLAINED DIRECTLY TO HONDA TO NO AVAIL. THIS PROBLEM WILL EVENTUALLY RESULT IN DEATHS IF NOT RESOLVED. THIS PROBLEM IS ALSO A HUGE TOPIC OF DISCUSSION ON GOLDWING ONLINE FORUMS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
07-OCT-2014

Repository
Reference No.
10641998

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
City WAUKON State IA Zip Code [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68H8CK [REDACTED] Make HONDA Model GOLDWING Model Year 2012

Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:

Original Owner Dealer's City State Zip Code

Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 08-AUG-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN Failure Mileage 8000 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE ENGINE STUMBLES AND LOSES POWER AT APPROXIMATELY 1500RPM AND MAKES THE MOTORCYCLE DIFFICULT TO CONTROL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

28-SEP-2014

Repository

Reference No.
10639635

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

City KNOXVILLE

State TN

Zip Code [REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L2EK [REDACTED]

Make
HONDA

Model
GL1800

Model Year
2014

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Cruise Control

27-APR-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage
900

Failure Speed
15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

WHEN YOU FIRST START UP RIDING, THE BIKE HAS A STUMBLE, HESITATION, WHEN YOU ACCELARATE UP TO SPEED, FEELS LIKE IT IS TRIPPING OVER ITS OWN FEET.

HAS BEEN DOING THIS COLD STUMBLE THING SINCE BRAND NEW.. GOT HOME 22 APRIL 2014

NOW HAS 17600 MILES, AND STILL STUMBLES, HESITATES WHEN FIRST ROLLING UP TO SPEED...

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
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DOT Auto Safety Hotline
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To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-SEP-2014

Repository

Reference No.
10639538

OWNER INFORMATION (Type or Print)

Name [REDACTED]
[REDACTED]
City MACOMB State MI Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
Make HONDA Model GOLDWING Model Year 2012
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City State Zip Code
Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 01-MAR-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) Failure Mileage 300 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AT LOW SPEED THE MOTORCYCLE SEEMS TO HAVE A DECREASE OF POWER FOR APPROXIMATELY 20-30 SECONDS THEN ITS OK. HAS GONE ON SINCE I OWNED THE MOTORCYCLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 100148

Date Received

26-SEP-2014

Repository

Reference No.
10639483

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LENOIR CITY State TN Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68H6CK [REDACTED] Make HONDA Model GL1800 Model Year 2012

Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:

Original Owner Dealer's City State Zip Code

Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 12-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage 6000 Failure Speed 15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THIS BIKE HAS A BAD STUMBLE PROBLEM. IT WILL STUMBLE WHEN TRYING TO PULL OUT INTO TRAFFIC CAUSING ME TO NEARLY FALL AND GET HIT SEVERAL TIMES. THIS HAPPENS AFTER YOU HAVE STOPPED FOR 15 TO 30 MINS AND YOU START TO GO AGAIN. I HAVE BEEN RIDING BIKES SINCE 1954 SO I AM NOT NEW TO RIDING BIKES. THIS IS GOING TO GET SOME ONE KILLED. I HAVE TRIED TO GET HONDA TO FIX IT BUT THEY SAY ITS NORMAL. THIS IS NOT NORMAL ITS DANGEROUS WHEN IT HAPPENS YOU GIVE IT MORE THROTTLE AND THEN IT LUNGES STRAIGHT AHEAD THE WAY YOU ARE POINTED. THIS REALLY NEEDS TO BE FIXED. I HAVE BEEN RIDDING HONDA GOLDWINGS SINCE 1975 AND THEY DID NOT DO THIS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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DOT Auto Safety Hotline
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INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-SEP-2014

Repository

Reference No.
10633401

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

City

MILAN

State

OH

Zip Code

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68H2DK

Make
HONDA

Model
GL1800

Model Year
2013

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Cruise Control

16-JUN-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS), 180000 VEHICLE SPEED CONTROL

Failure Mileage
4200

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

MOTORCYCLE EXHIBITS A COLD START STUMBLE. AT AROUND 1700-2200 RPM (IN ANY GEAR) THE ENGINE STUMBLES / NEAR-STALLS. THIS LOSS OF POWER IS ESPECIALLY DANGEROUS ON A MOTORCYCLE WHERE RELIABLE POWER / SPEED IS NECESSARY TO MAINTAIN RIDING STABILITY ESPECIALLY IN LOW SPEED MANEUVERING.

LOSS OF POWER TWO-UP WITH A PASSENGER, LEANED OVER AT 25 DEGREES, AT ~0-5 MPH, IN SECOND GEAR...EXTREMELY DANGEROUS...HAVE ALMOST CRASHED MORE THAN ONCE.

IN MANY GL1800 AND OTHER MOTORCYCLE USER FORUMS THIS IS A KNOWN AND MUCH DISCUSSED DYNAMIC WHICH HONDA HAS TO-DATE IGNORED / DISMISSED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

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INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-SEP-2014

Repository

Reference No.
10633110

OWNER INFORMATION (Type or Print)

Name

City

WINNSBORO

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JH2SC68G3CK

Make

HONDA

Model

GOLDWING

Model Year

2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-SEP-2014

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

Failure Mileage

5500

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE PROBLEM I'M ABOUT TO DESCRIBE IS COMMON ON THE 2012 AND NEWER GOLDWINGS. EARLIER GOLDWINGS DID NOT HAVE THIS PROBLEM AS I HAVE HAD 3 AND I HAVE SEVERAL FRIENDS WHOSE OLDER GOLDWINGS DO NOT DO THIS. THE PROBLEM IS THAT UNLESS THE ENGINE HAS HAD TIME TO WARM UP WHICH TAKES ABOUT 5 MINUTES IT WILL NOT RUN PROPERLY. I FOUND THIS OUT THE HARD WAY AS I WAS PULLING OUT OF MY DRIVEWAY TURNING LEFT WHEN THE ENGINE STALLED AND WOULD NOT ACCELERATE. I ALMOST LAID IT DOWN. ANOTHER DANGEROUS INCIDENT WAS WHEN I WAS TURNING ONTO A MAJOR HIGHWAY WITH TRAFFIC COMING BUT I NORMALLY WOULD HAVE HAD ENOUGH TIME TO GET OUT OF THE WAY IT STALLED AGAIN. THE POWER KICKED IN JUST IN TIME TO GET OUT OF THE WAY OF ONCOMING TRAFFIC, IT CONTINUES TO DO THIS AND FROM WHAT I READ AT GOLDWING WEBSITES MOST OTHERS HAVE THIS SAME PROBLEM. SOMEBODY IS GOING TO GET HURT IF THIS IS NOT FIXED. I DON'T KNOW WHAT HONDA DID TO MAKE THIS HAPPEN ON NEWER GOLDWING BUT IT NEEDS TO BE FIXED AND SO FAR HONDA REFUSES TO ACKNOWLEDGE THE PROBLEM. I HOPE YOU WILL FORCE HONDA TO DEAL WITH THIS BEFORE SOMEONE GETS KILLED. THANK YOU

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-SEP-2014

Repository

Reference No.
10632624

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WOODSBORO State MD Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68G9CK [REDACTED] Make HONDA Model GL1800 Model Year 2012

Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:

Original Owner Dealer's City State Zip Code

Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 03-SEP-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage 4000 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AT LOW OPERATING TEMPERATURE, AT LOW RPMS (ABOUT 1700) ACTS LIKE IT IS STARVED FOR FUEL (STUMBLES) AND ACTS LIKE IT WILL NOT TAKE FUEL. TRIED A HOT RESET OF THE ECM, LETTING THE BIKE WARM UP, STILL DOES IT. SEVERAL OTHER OWNERS ON THE GL1800.ORG WEBSITE ARE REPORTING THE SAME OR SIMILAR PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation
National Highway Traffic Safety Administration

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INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
11-SEP-2014	Reference No. 10632569

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number		E-mail Address	
Address			Evening Telephone Number			
City	State	Zip Code				
BATON ROUGE	LA					

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
JH2SC68L5DK		HONDA	GOLDWING	2013
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>				
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			01-MAR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage	Failure Speed
	1247	10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

BIKE EXHIBITS A LOW SPEED STUMBLE UNDER ACCELERATION WHEN THE ENGINE IS 1) STARTED COLD AND NOT UP TO FULL OPERATING TEMPERATURE AND 2) STARTED WARM AFTER SITTING FOR 30 MINUTES.

THE LOW SPEED STUMBLE UNDER ACCELERATION IS A HAZARD BECAUSE IT CAN CAUSE LOSS OF STABILITY AT SLOW SPEEDS AND CAN CAUSE LACK OF ACCELERATION WHEN TURNING ONTO A MAIN HIGHWAY.

THIS IS A KNOWN ISSUE IN THE 2012 AND UP MODELS THAT HONDA WILL NOT RECOGNIZE AS A WARRANTABLE DEFECT AND OFFERS NO SOLUTION FOR REPAIR UNDER WARRANTY.

THIS ISSUE IS REPEATABLE AND IT SEEMS LIKE MANY 2012+ GOLDWING OWNERS EXPERIENCE IT SOONER OR LATER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
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(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-SEP-2014

Repository

Reference No.
10631910

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City PEARLAND

State TX

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68G1CK [REDACTED]

Make
HONDA

Model
GOLDWING

Model Year
2012

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
24-DEC-2011

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS)

Failure Mileage
40

Failure Speed
20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

EVERY DAY WHEN I START THE MOTORCYCLE AND PROCEED TO DRIVE, IT STUMBLE OR STALLS ALMOST FALLING OVER INTO THE STREET AS IF IT HAD CARBURETORS AND THE CHOKE WAS NOT ON. TO AVOID THIS HAPPENING I MUST TURN THE THROTTLE SEVERAL TIMES TO INCREASE THE ENGINE RPM'S AND THEN MANAGE TO KEEP THE MOTORCYCLE FROM OVER COMPENSATING AND CRASHING INTO ANOTHER VEHICLE. I HAVE COMPLAINED TO THE HONDA DEALER AND THEIR RESPONSE IS THEY CANNOT DUPLICATE THE PROBLEM AND OR THE MOTORCYCLE IS OPERATING WITHIN NORMAL PARAMETERS. THERE SHOULD BE NO REASON THAT A FUEL INJECTED, COMPUTER CONTROLLED ENGINE NEEDS TO IDLE 5 MINUTES BEFORE TAKING OFF. BASICALLY THIS FUEL INJECTED, COMPUTER CONTROLLED ENGINE IS THE SAME AS ANY AUTOMOBILE ENGINE AND NONE I AM FAMILIAR WITH EXHIBIT THIS PROBLEM. OVER 150 DOCUMENTED CASES ARE DISCLOSED AT IPETIONS.COM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
09-AUG-2014	Reference No. 10621114

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number		E-mail Address	
Address			Evening Telephone Number			
City	State	Zip Code				
POLK	PA					

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
JH2SC68H6C		HONDA	GL1800	2012
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control		1	23-OCT-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage	Failure Speed
	1300	5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

COLD STUMBLE HAPPENS WHEN THE MOTORCYCLE IS WARMED ABOVE THE COLD RIDE MARK SPECIFIED BY THE GL1800 OWNERS MANUAL BUT BEFORE THE ENGINE GETS TO THE FULLY WARM TEMPERATURE MARK, WHEN I STOP AT THE END OF MY DRIVEWAY AND GIVE THROTTLE TO THE MOTORCYCLE IT WILL STUMBLE IN THE MIDDLE OF THE TURN AND ALMOST CAUSE THE RIDER TO DROP THE MOTORCYCLE. WHEN THE MOTORCYCLE IS RIDDEN FOR AN HOUR AND PARKED AT A SHOPPING MALL FOR APPROXIMATELY 20 MINUTES IN 75* WEATHER AND THE MOTORCYCLE IS STARTED UP STILL HOT, IF I RIDE ABOUT 10FEET TO 15 FEET TO A STOP SIGN, THEN GIVE THROTTLE THE ENGINE STUMBLES IN THE MIDDLE OF THE TURN ALMOST CAUSING THE RIDER TO DROP THE MOTORCYCLE. PARTS AFFECTED "ELECTRONIC CONTROL MODULE". *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

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1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-APR-2014

Repository

Reference No.
10577493

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

City BUCKLEY

State WA

Zip Code [REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L6CK [REDACTED]

Make
HONDA

Model
GL1800

Model Year
2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Cruise Control

15-MAY-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage

35

Failure Speed

8

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE MOTORCYCLE HAD A HESITATION AT LOW SPEED. THIS RESULTED IN A LOSS OF BALANCE WHILE IN A TURN REQUIRING THE RIDER TO PUT THEIR FOOT DOWN TO PREVENT THE 900 LB MOTORCYCLE TRAVELING AT 8-10 MPH FROM FALLING IN ON A TURN. THE MOTORCYCLE WAS IN FIRST GEAR CLUTCH FULLY ENGAGED RPM 1250 WHICH PUTS THE SPEED ABOUT 8MPH. WHEN THE TROTTLER WAS INCREASED SLIGHTLY THE ENGINE WOULD HESITATE IN A ON-OFF FASHION. WHEN THIS OCCURED WHILE IN A SLOW SPEED TURN THE RESULTS WERE THE MOTORCYCLE DID NOT HAVE THE REQUIRED POWER TO KEEP THE TURN GOING AND THE MOTORCYCLE WOULD FALL INTO THE INSIDE OF THE TURN. HONDA WAS UNABLE TO CORRECT THE HESITATION. WA LEMON LAW ARBITRATION FORCED HONDA TO REPURCHASE THE MOTORCYCLE FILE # [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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National Highway Traffic Safety Administration

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(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
17-MAR-2014

Repository
Reference No.
10572733

OWNER INFORMATION (Type or Print)

Name [REDACTED]
City RANCHO CUCA MONGA State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L5DK [REDACTED] Make HONDA Model GOLDWING Model Year 2013

Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]

Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 16-MAR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) Failure Mileage 16000 Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]

DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]

Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

* THE CONTACT OWNS A 2013 HONDA GOLDWIND MOTORCYCLE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 30 MPH, THE ENGINE HESITATED BUT DID NOT STALL. THE FAILURE WAS RECURRING BUT ONLY WHEN THE ENGINE WAS COLD. THE VEHICLE WAS NOT TAKEN TO AN AUTHORIZED DEALER. THE MANUFACTURE WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 16,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-NOV-2013

Repository

Reference No.
10550566

OWNER INFORMATION (Type or Print)

Name [REDACTED]
[REDACTED]
City EAST STROUDSBURG State PA Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JH2SC68GXCK [REDACTED]
Make: HONDA Model: GL1800 Model Year: 2012
Date Purchased: Dealer's Name and Telephone Number: Engine: No: Cylinders: Fuel Type:
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Antilock Brakes Cruise Control Powertrain: Multiple Failure: 1 Incident Date(s): 20-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS) Failure Mileage: 5 Failure Speed: 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I OWN A 2012 HONDA GOLDWING MOTORCYCLE. THIS IS THE THIRD GOLDWING MODEL I HAVE OWNED SINCE 1978. I'VE BEEN RIDING MOTORCYCLES FOR ABOUT 46 YEARS NOW AND AM A SKILLED MECHANIC. MY REASON FOR THE COMPLAINT IS TO PROTECT MYSELF AND OTHER OWNERS FROM INJURY AND TO SEEK HELP WITH THE PROBLEM PLAGGING THE 2012/2013 MODEL GOLDWINGS. THERE IS A LOW END BOG WHEN ACCELERATING AND WHEN THE ENGINE IS COLD CAUSING THE MOTORCYCLE TO BECOME UNSTABLE DURING THIS PERIOD OF TIME. MY MOTORCYCLE HAS BEEN IN THE SHOP FOUR TIMES FOR A TOTAL OF 12 WEEKS FOR THIS ISSUE WITHOUT RESOLVE. MY DEALER SENT MANY COMPUTER SCANS TO THE HONDA TECH DEPARTMENT, THE DEALER CAN SEE ON THESE GRAPHS THE GLITCH IN THE FUEL DELIVERY AND HONDA HAS TRIED SOME PARTS TO CORRECT THE GLITCH, SO THEY ARE ADMITTING THERE IS A PROBLEM BUT DON'T HAVE A FIX FOR IT. I RODE MY 2001 GOLDWING ACROSS COUNTRY IN ALL TEMPS AND ELEVATIONS WITHOUT THIS PROBLEM. MY DEALER TELLS ME THEY HAVE RIDDEN MULTIPLE 2012/2013 GOLDWINGS WITH THE SAME PROBLEM, SOME WORSE THAN MINE. I SPOKE WITH MY DEALER TODAY AND WITH HONDA AND WAS TOLD THAT THE PROBLEM EXISTS BUT HONDA WILL DO NO MORE TO THE BIKE. HONDA SAYS IT'S A CHARACTERISTIC OF THE MOTORCYCLE BUT IF THAT IS THE CASE WHY DID THEY TRY TO FIX IT? SOMEONE IS GOING TO BE HURT OR WORSE YET KILLED BECAUSE OF THIS "CHARACTERISTIC". I'VE BEEN WORKING ON MOTORS AND RIDING LONG ENOUGH TO KNOW WHEN THERE IS A P

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-OCT-2013

Repository

Reference No.
10549745

OWNER INFORMATION (Type or Print)

Name [REDACTED]

City KELLER

State TX

Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L2CK [REDACTED]

Make HONDA

Model GOLDWING

Model Year 2012

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:

1

Incident Date(s)

12-MAY-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 100000 POWER TRAIN

Failure Mileage
1000

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

EVERY DAY WHEN LEAVING MY DRIVEWAY I START THE MOTORCYCLE. THEN DRIVE THE 50FT. TO THE STREET AND TURN LEFT. DURING THE TURN THE MOTORCYCLE BEGINS TO COUGH AND STUMBLE LOOKING FOR THE THROTTLE POSITION ALMOST FALLING OVER INTO THE STREET. TO AVOID THIS HAPPENING I MUST TURN THE THROTTLE SEVERAL TIMES TO INCREASE THE ENGINE RPM'S AND THEN MANAGE TO KEEP THE MOTORCYCLE FROM OVER COMPENSATING AND CRASHING INTO ANOTHER VEHICLE. I HAVE COMPLAINED TO THE HONDA DEALER AND THEIR RESPONSE IS THEY CANNOT DUPLICATE THE PROBLEM AND OR THE MOTORCYCLE IS OPERATING WITHIN NORMAL PARAMETERS. THEN STATING THAT ALL 2012 GOLDWING MOTORCYCLES ARE EXHIBITING THIS SAME CONDITION. BASICALLY THIS FUEL INJECTED, COMPUTER CONTROLLED ENGINE IS THE SAME AS ANY AUTOMOBILE ENGINE AND NONE I AM FAMILIAR WITH EXHIBIT THIS PROBLEM. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
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**National Highway
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(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-OCT-2013

Repository

Reference No.
10548741

OWNER INFORMATION (Type or Print)

Name [REDACTED]
[REDACTED]
City TYRONE State GA Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]
OM

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68LXCK [REDACTED] Make HONDA Model GOLDWING Model Year 2012
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:
No: Cylinders
Original Owner Dealer's City State Zip Code
Transmission Type Antlock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 1 31-JUL-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS) Failure Mileage 100 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE 2012 AND LATER GOLDWINGS STALL DURING ACCELERATION WHEN THE ENGINE TEMPERATURE IS BELOW FULL TEMPERATURE. THE STALLS CALL MOMENTARY LOSS OF CONTROL. OVER 150 DOCUMENTED CASES ARE DISCLOSED AT IPETIONS.COM. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

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(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
19-OCT-2013
Repository
Reference No.
10548568

OWNER INFORMATION (Type or Print)

Name [REDACTED]
[REDACTED]
City CHARLOTTE State NC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L3CK [REDACTED] Make HONDA Model GOLDWING Model Year 2012
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:
No: Cylinders
Original Owner Dealer's City State Zip Code
Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 1 19-OCT-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) Failure Mileage 400 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

ON LEAVING WHEN ENGINE IS COLD, LEANING DO LEFT LEAVING DRIVEWAY ENGINE HESITATES OR CUTS OUT CAUSING LOSS OF POWER, WHICH BIKE ALMOST TIPPING COMPLETELY OVER. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 01-OCT-2013
 Repository
 Reference No.
 10546436

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 City ZEELAND State MI Zip Code [REDACTED]
 Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 JH2SC68H4DK [REDACTED] Make HONDA Model GOLDWING Model Year 2013
 Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
 Original Owner Dealer's City State Zip Code
 Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: 1 Incident Date(s) 22-APR-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 180000 VEHICLE SPEED CONTROL Failure Mileage 500 Failure Speed 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

2013 HONDA GOLDWING NAVI PACKAGE THROTTLE RESPONSE STUMBLES WHEN THE ENGINE IS COLD. AFTER A COLD ENGINE START, REGARDLESS OF OUTSIDE TEMPERATURE, STARTING IN A LOW GEAR (1ST OR 2ND IS NORMAL), UPON THROTTLE ROLL-IN, THE ENGINE WILL NOT RESPOND ENOUGH TO KEEP FORWARD MOMENTUM. YOU HAVE TO SLIP THE CLUTCH AND KEEP THE RPM'S UP TO KEEP THE MOTORCYCLE MOVING WITHOUT HESITATION. I FEEL THIS IS A MAJOR SAFETY CONCERN. ONCE THE ENGINE ACHIEVES OPERATING TEMPERATURE, THE HESITATION/STUMBLE IS RESOLVED. THIS NEEDS TO BE FIXED BY THE MANUFACTURER - HONDA. ASAP. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation

National Highway Traffic Safety Administration

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1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

31-JUL-2013

Repository []

Reference No. 10532817

OWNER INFORMATION (Type or Print)

Name [REDACTED]

City SHELBY

State NC

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68GXC [REDACTED]

Make HONDA

Model GL1800

Model Year 2012

Date Purchased

Dealer's Name and Telephone Number

Engine: No: Cylinders

Fuel Type:

Original Owner []

Dealer's City

State

Zip Code

Transmission Type

[] Antilock Brakes
[] Cruise Control

Powertrain

Multiple Failure:

1

Incident Date(s)

30-JAN-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS)

Failure Mileage 27

Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

[] Original Equipment
[] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THERE IS A HESITATION BETWEEN THROTTLE APPLICATION AND ENGINE RESPONSE THAT CAUSES THE MOTORCYCLE TO LUNGE FORWARD THEN ALMOST COME TO A COMPLETE STOP. I HAVE ALMOST DROPPED THE MOTORCYCLE SEVERAL TIMES BECAUSE OF THIS PROBLEM. I HAVE OWNED TWO GOLDWINGS PREVIOUS TO THIS ONE AND NEITHER HAD THIS HESITATION PROBLEM. IT IS VERY DANGEROUS WHEN MOVING OUT INTO TRAFFIC FROM A COMPLETE STOP.

Include, if available; Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

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(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-JUL-2013

Repository []

Reference No. 10532620

OWNER INFORMATION (Type or Print)

Name [REDACTED]
City HELOTES State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JH2SC68M1CK[REDACTED]
Make: HONDA Model: GL1800 Model Year: 2012
Date Purchased: Dealer's Name and Telephone Number: Engine: No: Cylinders: Fuel Type:
Original Owner: [] Dealer's City: State: Zip Code:
Transmission Type: [] Antilock Brakes Powertrain Multiple Failure: 1 Incident Date(s): 03-SEP-2012
[] Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 180000 VEHICLE SPEED CONTROL, ENGINE (PWS)
Failure Mileage: 1000 Failure Speed: 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [] Original Equipment [] Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

COLD ENGINE THROTTLE HESITATION. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
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National Highway
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DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-JUL-2013

Repository

Reference No.
10532347

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

City

OVILLA

State

TX

Zip Code

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JH2SC68G1DK

Make

HONDA

Model

GOLDWING

Model Year

2013

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

1

Incident Date(s)

02-APR-2013

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

Failure Mileage

900

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

ON A COLD ENGINE START RELEASING THE CLUTCH AND ATTEMPTING TO ACCELERATE, THE ENGINE WILL "STUMBLE" OR HESITATE, THEN CATCH AND ACCELERATE ERRATICALLY AND RUN ROUGH FOR A SHORT TIME. ON A MOTORCYCLE, IN A TURN WHERE THE MACHINE MUST BE LEANED OVER, THIS RESULTS IN A LOSS OF CONTROL AND DROPPING THE 950 LB. MACHINE. THIS HAPPENS WHEN THE ENGINE HAS COOLED TO AMBIENT TEMPERATURE OVERNIGHT OR AFTER BEING PARKED FOR AN EXTENDER PERIOD. THIS CONDITION BEGAN AT ABOUT 900 MILES AND CONTINUES TO THE CURRENT MILEAGE OF 2900.
THE INJURY MENTIONED WAS TO MY BACK IN TRYING TO PREVENT DROPPING TO MOTORCYCLE AND DID NOT REQUIRE MEDICAL ATTENTION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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National Highway Traffic Safety Administration

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Vehicle Owner's Questionnaire
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1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 28-JUL-2013
 Repository
 Reference No. 10532249

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 City HURRICANE State UT Zip Code [REDACTED]
 Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JH2SC68G4C [REDACTED]
 Make HONDA Model GL1800 Model Year 2012
 Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]
 Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Transmission Type Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: 1 Incident Date(s) 02-JUL-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, ENGINE (PWS), FUEL/PROPULSION SYSTEM (PWS)
 Failure Mileage 60 Failure Speed 1

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THERE IS A PRONOUNCED HESITATION WHEN ACCELERATING FROM A STOP. MOST OFTEN WHEN FIRST STARTING THE ENGINE AT THE START OF A RIDE, OR AFTER SITTING WITH THE ENGINE OFF FOR A SHORT PERIOD OF TIME. THE HESITATION 'CLEARS UP' AFTER THE MOTORCYCLE HAS BEEN RIDDEN FOR A FEW MILES. ADDITIONALLY, THE MILLI-SECONDS IMMEDIATELY AFTER THIS HESITATION ARE FOLLOWED BY A SHARP SURGE OF ACCELERATION - AS THE ENGINE 'PUSHES THROUGH' THE MOMENTARY LACK OF POWER, JERKING THE RIDER'S HEAD BACKWARD AND ROCKETING THE VEHICLE FORWARD. THIS IS PARTICULARLY DANGEROUS IN WET CONDITIONS, OR IN SLOW SPEED TURNS, SUCH AS THOSE OCCURRING WHEN ONE IS JUST PULLING OUT OF A DRIVEWAY, OR AWAY FROM SOME OTHER SUCH STOPPED CONDITION. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
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1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
24-JUL-2013	Reference No. 10531538

OWNER INFORMATION (Type or Print)

Name [REDACTED]			Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
City WARREN			State MI	Zip Code [REDACTED]
			Evening Telephone Number [REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JH2SC68G5CK [REDACTED]		Make HONDA	Model GL1800	Model Year 2012
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 1	Incident Date(s) 23-JUL-2013	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 110000 ELECTRICAL SYSTEM, FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 4400	Failure Speed 10
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

MOTORCYCLE HAS A HESITATION WHEN APPLYING THROTTLE. THIS HAPPENS FROM A COLD START AS WELL AS DURING ENGINE WARM-UP AND OCCASIONALLY WHEN THE ENGINE IS AT NORMAL OPERATING TEMPERATURE. I HAVE NOTICED THE HESITATION AT FROM TEMPERATURES STARTING AT 40 F AND UP. AT FIRST I WAS THINKING IT MAY BE RELATED TO SUMMER BLEND GASOLINE'S OR LOWER OCTANE FUELS, TESTING DIFFERENT GRADES OF FUEL DID NOT SOLVE THE PROBLEM. THIS ENGINE HESITATION CAN RESULT IN AN ENGINE STALL WHICH CAN RESULT IN A CRASH IF THE MOTORCYCLE IS IN A LOW SPEED TURN. I HAVE BEEN TOLD THE MANUFACTURER IS AWARE OF THIS ISSUE. THIS PROBLEM EXISTS ON MOST 2012 AND 2013 HONDA GOLDWING MOTORCYCLES. I CONSIDER THIS HESITATION TO BE A SERIOUS DEFECT THAT AFFECTS THE SAFE OPERATION OF THE VEHICLE. THE PROBLEM IS WELL DOCUMENTED IN VARIOUS GOLDWING ONLINE SITES. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-JUL-2013

Repository

Reference No.
10523914

OWNER INFORMATION (Type or Print)

Name

City COSTA MESA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JH2SC68LBCK

Make

HONDA

Model

GL1800

Model Year

2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

1

Incident Date(s)

24-SEP-2011

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage

1000

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

VEHICLE APPEARS TO LOSE POWER BETWEEN 1500 AND 2000 RPM'S. BIKE WAS WARM. BIKE HESITATES UNDER ACCELERATION BETWEEN 1500 AND 2000 RPM'S POTENTIALLY CONTRIBUTING TO AN ACCIDENT DUE TO LOSS OF POWER UNDER NORMAL ACCELERATION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department
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National Highway
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1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-JUL-2013

Repository

Reference No.
10523890

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

City BURLINGTON

State MA

Zip Code [REDACTED]

Evening Telephone Number

[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JH2SC68L4CK [REDACTED]

Make
HONDA

Model
GL1800

Model Year
2012

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:
1

Incident Date(s)
05-MAY-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 100000 POWER TRAIN

Failure Mileage
200

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

MOTORCYCLE HAS A HESITATION WHEN APPLYING THROTTLE. THIS HAPPENS FROM A COLD START AS WELL AS DURING ENGINE WARM-UP AND OCCASIONALLY WHEN THE ENGINE IS AT NORMAL OPERATING TEMPERATURE. THIS ENGINE HESITATION CAN RESULT IN AN ENGINE STALL WHICH CAN RESULT IN A CRASH IF THE MOTORCYCLE IS IN A LOW SPEED TURN. THE MANUFACTURER IS AWARE OF THIS ISSUE. THIS PROBLEM EXISTS ON MOST 2012 AND 2013 HONDA GOLDWING MOTORCYCLES. I CONSIDER THIS HESITATION TO BE A SERIOUS SAFETY DEFECT. THE PROBLEM IS WELL DOCUMENTED IN VARIOUS GOLDWING ONLINE SITES [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JUL-2013

Repository

Reference No.
10523515

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

City CHESAPEAKE

State VA

Zip Code

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

HONDA

Model

GL1800

Model Year

2012

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

1

Incident Date(s)

09-JUL-2012

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)

Failure Mileage

9

Failure Speed

3

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

MOTORCYCLE HAS A HESITATION JUST OFF IDLE, FROM A COLD START, DURING AN ENGINE WARM-UP, AT AMBIENT TEMPERATURES OF 50°F TO 90°F. THIS ENGINE HESITATION CAN RESULT IN AN ENGINE STALL. AN ENGINE STALL ON A MOTORCYCLE, PARTICULARLY IF THE MOTORCYCLE IS ENGAGED IN A LOW SPEED TURN; AS A MOTORCYCLE IS LIKELY TO BE ENGAGED IN AFTER A COLD START, WILL RESULT IN A CRASH. THIS IS A KNOWN PROBLEM TO HONDA MOTOR COMPANY. THIS PROBLEM EXISTS ON MOST 2012 AND 2013 HONDA GOLDWING MOTORCYCLES. MY MOTORCYCLE DOES THIS. I CONSIDER IT A SERIOUS SAFETY DEFECT. MANY ON-LINE BLOGS HAVE MANY COMPLAINTS AND THERE ARE PETITIONS AS WELL. EX: HTTP://WWW.IPETITIONS.COM/PETITION/GL1800HESITATION/ *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-JUL-2013

Repository

Reference No. 10523017

OWNER INFORMATION (Type or Print)

Name, City (LONG BEACH), State (CA), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number (JH2SC68M3DK), Make (HONDA), Model (GOLDWING), Model Year (2013), Date Purchased, Dealer's Name and Telephone Number, Engine: No: Cylinders, Fuel Type, Original Owner, Dealer's City, State, Zip Code, Transmission Type, Antilock Brakes, Cruise Control, Powertrain, Multiple Failure: 1, Incident Date(s) 04-APR-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS), Failure Mileage 400, Failure Speed 3

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM9ABC036), Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

MOTORCYCLE HAS A HESITATION AT THROTTLE TIP IN, FROM A COLD START, DURING AN ENGINE WARM-UP, AT AMBIENT TEMPERATURES OF 50°F TO 90°F. THIS ENGINE HESITATION CAN RESULT IN AN ENGINE STALL. AN ENGINE STALL ON A MOTORCYCLE, PARTICULARLY IF THE MOTORCYCLE IS ENGAGED IN A LOW SPEED TURN; AS A MOTORCYCLE IS LIKELY TO BE ENGAGED IN AFTER A COLD START, WILL RESULT IN A CRASH. THIS IS A KNOWN PROBLEM TO HONDA MOTOR COMPANY. THIS PROBLEM EXISTS ON MOST 2012 AND 2013 HONDA GOLDWING MOTORCYCLES. MY MOTORCYCLE DOES THIS. I CONSIDER IT A SERIOUS SAFETY DEFECT. MANY ON-LINE BLOGS HAVE MANY COMPLAINTS AND THERE ARE PETITIONS AS WELL. EX: HTTP://WWW.IPETITIONS.COM/PETITION/GL1800HESITATION/

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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National Highway Traffic Safety Administration

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INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
17-MAY-2013	Reference No. 10512486

OWNER INFORMATION (Type or Print)

Name [REDACTED]			Daytime Telephone Number	E-mail Address
[REDACTED]			[REDACTED]	[REDACTED]
City	State	Zip Code	Evening Telephone Number	
WAYNESVILLE	MO	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JH2SC6842DK [REDACTED]		Make HONDA	Model GL1800	Model Year 2013
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: 1	Incident Date(s) 30-APR-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 980000 UNKNOWN OR OTHER, FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 200	Failure Speed 15
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC035)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE MOTORCYCLE HAS A HESITATION OR STALLING ISSUE WERE AT LOW SPEEDS IT WILL HESITATE TO THE POINT WERE YOU HAVE NO RESPONSES SO YOU ROLL ON THE THROTTLE TO SEE IF YOU CAN GET IT TO REACT THEN THE BIKE WILL CATCH BACK UP AND THEN SURGES FORWARD VERY QUICKLY. IT HAS HAPPENED NUMEROUS TIME ON ME AND I HAVE HAD IT TO THE DEALER TO HAVE IT CHECKED AND WAS TOLD THEY COULD NOT DUPLICATE THE ISSUE. IT DID IT TO ME AS I RODE THE BIKE OUT OF THEIR PARKING LOT. [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

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