

**IMPORTANT SAFETY RECALL RM 2015 016****REPLACEMENT OF OHLINS REAR SUSPENSION UNIT**

This notice applies to your motorcycle VIN # SMTA02YK7EJ650517

NHTSA Recall No. 15V-255

7 MAY 2015

Dear Richard,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles has decided that a defect which relates to motor vehicle safety exists in certain model year 2014-2015 Triumph Daytona 675R and Speed Triple R motorcycles. In the affected motorcycles, the rear suspension unit damping rod may become loose. If the damping rod becomes loose, it could lead to loss of control or a leak which could increase the risk of crash. These motorcycles require the replacement of rear suspension unit. Our records show that you are the owner of an affected motorcycle.

To correct this condition, your dealer will replace the rear suspension unit. The service and parts will be provided free of charge. This work will take about one hour to complete however, additional time may be required depending on how dealer appointments are scheduled and processed. We urge you to contact your local Triumph dealer immediately to arrange an early appointment with the service department.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Should you need to discuss any aspect of this please contact your dealer who will be able to answer any enquiries. If necessary, you can of course call our Customer Services Department here at Triumph at the address below.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time:

- For the our US Customers: You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.
- For our Canadian Customers: If after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regards to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1. Or call 1-800-333-0510.

Recall Coordinator

Scott H. Callander

Triumph Motorcycles (America) Ltd • Safety Recall Reply Form

SERVICE BULLETIN 524 • IMPORTANT SAFETY RECALL

The vehicle is not available because: (please check the appropriate box)

VIN SMTA02YK7EJ650517

- The vehicle has been written off The vehicle has been stolen
 The vehicle has been sold (please provide new owner details below if known)

Name	
Address	
City/State/Zip	
Email	

1
Richard Falzone
39 Willow St
North Reading MA 01864-2516

**Thank you for taking the time to complete and return
this important safety recall document.**

Please help us update our records by:

- Filling out the card to the left **only** if:
- Bike has been scrapped or stolen

**Detach the card to the left and mail it
to us, postage-free.**

******In Canada please put correct ****
postage on the card.**

Thank you for handling this matter promptly.
Triumph Motorcycles (America) LTD

Please Detach Here