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May 2015

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 15V227

Name
Address
City, State, Zip

Dear Valued Highland Ridge Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Defect Involved

Highland Ridge RV (Highland) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 Residential 417 RS fifth wheels manufactured May 14, 2014 and June 10, 2014. The original flexible gas line installed for the kitchen slide out section is too short. When the kitchen area is expanded, the gas line may be pulled excessively, resulting in a gas leak, increasing the risk of a fire.

The remedy is replacement of the existing gas line with a new, longer gas line. The recall repair will be at no charge to the owner and is estimated to take approximately 1.5 hours. For more information or if you are unable to perform this repair within a reasonable time frame, please contact Highland Customer Service at 260-768-7771.

Our records show the following Highland units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold:

Serial Number Listing

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Highland Ridge RV.

If you have any questions, please contact Highland Customer Service at 260-768-7771 for further instructions.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and their continued satisfaction with the Highland Ridge recreational vehicle.

Sincerely,
Highland Ridge RV