

GM CUSTOMER CARE AND AFTERSALES
DCS3659
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2015

Subject: 14888 – Safety Recall
Front Brake Caliper Leak
Release from Stop Delivery Upon Completion of Recall

Models: 2015 Chevrolet Colorado and GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14888 today. The total number of U.S. vehicles involved is approximately 15,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 11, 2015. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Customer Letter Mailing

The customer letter mailing date has not been determined.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM has been updated. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available May 22, 2015.

END OF MESSAGE

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