

Austin Fadel / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
May 12, 2015
Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

Safety Recall E04 –For Areas of High Absolute Humidity
Certain 2003 – 2007 Model Year Corolla and Corolla Matrix Vehicles
Certain 2003 – 2006 Model Year Tundra Vehicles
Certain 2002 – 2007 Model Year Sequoia Vehicles
Front Passenger Airbag Inflator Module

This Safety Recall applies to owners of vehicles originally sold in, or currently/previously registered in, areas of High Absolute Humidity, encompassing the following: Coastal Areas around the Gulf of Mexico for Texas, Alabama, Mississippi, Georgia, and Louisiana. In addition it will include Florida, Puerto Rico, Guam, Saipan, American Samoa, Virgin Islands and Hawaii.

On October 20, 2014 Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2003-2005 Model Year Corolla, Corolla Matrix, and Tundra Vehicles and certain 2002 - 2005 Model Year Sequoia Vehicles.

On May 13, 2015 Toyota will file an amended Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to expand this voluntary Safety Recall to cover additional 2005 - 2007 Model Year Corolla, Corolla Matrix, Sequoia, and 2005 – 2006 Model Year Tundra vehicles.

Condition

The subject vehicles are equipped with front passenger airbag assemblies. When located in areas with consistently high absolute humidity, the front passenger airbag inflator could be susceptible to rupture in a crash. An inflator rupture may result in metal fragments striking and potentially seriously injuring the vehicle occupants. The cause of the potential ruptured inflators and influence of high absolute humidity are under investigation.

Remedy

Dealers are requested to replace the front passenger airbag inflator module at no charge to the vehicle owner.

Covered Vehicles

There are approximately 620,000 Toyota vehicles covered by this Safety Recall. The majority of vehicles covered by this superseding Safety Recall were previously part of Safety Recall DSF or Limited Regional Safety Recall E0V.

Pre-Owned Vehicles in Dealer Inventory

All vehicles in dealership stock that are covered by this Safety Recall must have the passenger airbag inflator replaced before customer delivery. If the passenger air bag assembly is not available, the vehicle must be held until the vehicle can be remedied.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

Customer Contacts

A Q&A has been attached for your use in the event you receive a customer contact. If a customer has further questions, please direct the inquiry to the Toyota Customer Experience Center at 1-800-331-4331.

Please review the dealer communication found on TIS for additional details. Please ensure your staff and all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.