



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-234
May 14, 2015

IMPORTANT SAFETY RECALL

NAME
ADDRESS
CITY, ST ZIP

This notice applies to your vehicle: Product VIN

Dear NAME,:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cruiser RV (Cruiser) has decided that a defect which relates to motor vehicle safety exists in certain Cruiser View Finder travel trailers manufactured from September 4, 2014 to March 30, 2015. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that all of the travel trailers subject to this recall campaign are equipped with a LP compartment located in the slide room. The LP box was installed incorrectly which has a gap at the top and is able to be pushed downward from the top. This situation could allow LP gas to enter the living area of the Recreational Vehicle. If an LP leak occurred and the gas leaked into the living area there would be an increased risk of fire, injury or death. .

***What we
will do***

Cruiser will have an authorized dealer or repair center re-enforce and seal the LP compartment to the slide room. This defect will be corrected at no expense to you, the owner. The overall repair should take about 30min.

***What we need
you to do***

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge. You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Cruiser by contacting the **Cruiser Warranty/Service Department**.

If after contacting Cruiser Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Cruiser RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

