



## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle: VIN 19MSB2824F2G50018**

May 11, 2015

Mr. Aaron Kennemur  
6404 CR 1440  
Lubbock, TX 79407

Subject: MasterCraft Recall: Trailer Swing Tongue Hardware Replacement  
Reference Numbers: 2015APR22.RC-001, 2015APR22.RC-002

Dear Mr. Kennemur:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act (“NHTSA”).

MasterCraft has decided that a defect which relates to motor vehicle safety exists in certain 2015 model trailers. According to our records, you purchased a 2015 model MasterCraft boat trailer that may have been equipped with potentially defective trailer tongue hardware that was distributed to MasterCraft Boat Company, L.L.C. (“MasterCraft”) by Tie Down, Inc. (“Tie Down”). Metallurgical analysis has revealed that the heat treatment allegedly performed on the trailer tongue bolt by Tie Down was not effective, resulting in fatigue strength below design specifications. This can result in failure of the trailer tongue bolt. If this occurs during transit, it could potentially result in a loss of control of the tow vehicle, especially when hauling a boat on the trailer, increasing the risk of a crash.

MasterCraft has initiated a product recall affecting 2015 model year MasterCraft trailers which utilize the trailer tongue hardware provided by Tie Down. **It has been determined that these trailers may be unsafe.** Your MasterCraft Dealer has been notified of this product recall. Please contact your MasterCraft Dealer to schedule a time for inspection and replacement of the tongue bolt and related hardware on your trailer. **These repairs are covered by your warranty and you will not be charged for the inspection and replacement of the trailer tongue bolt and related hardware.** Repairs are expected to take thirty (30) minutes or less to complete. Please contact your MasterCraft Dealer to schedule the repair as soon as possible, but please do not transport your trailer to your MasterCraft Dealer for performance of the repairs. **We emphasize that you should not operate your trailer until the necessary repair has been properly performed by your MasterCraft Dealer.**

This recall has been initiated to serve the best interest of you as a MasterCraft customer, our Dealers and the Company. We realize and understand the importance our products operating in a safe and reliable manner.

100 Cherokee Cove Drive  
Memphis, Tennessee 37885  
423.884.2221



We sometimes encounter an area of sub-standard quality that may cause actions such as a recall to be initiated. This is our responsibility to you, the consumer, when recognition of a potential quality issue is verified and validated. We ask for your patience, understanding and cooperation with regard to this recall.

Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten (10) days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hotline at 1 888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We also ask that you accept our most sincere apologies for any and all inconvenience caused due to the implementation of this product recall. MasterCraft is committed to product excellence, as well as world-class customer service, and our constant goal is to keep you as safe as possible while enjoying our products. Thank you for your cooperation

Sincerely,

MASTERCRAFT BOAT COMPANY, LLC

By: \_\_\_\_\_

Jeff Kusch  
MasterCraft Director of Customer Service