



Highland
R I D G E R V

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May 2015

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 15V-209

Name
Address
City, State, Zip

Dear Valued Highland Ridge Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Defect Involved

Highland Ridge (Highland) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 and 2016 Roamer, Mesa Ridge, Light, 3X and Journeyer travel trailers and fifth wheels manufactured March 6 through March 26, 2015 with a Norco slide mechanism. The screws used in the slide out mechanism may fail(break) due to over tempering and allow the slide room to come out while the vehicle is in transit, increasing the risk of person injury and/or property damage.

The remedy is replacement of ALL 8 original self-tapping screws in each slide mechanism with machined threaded screws and if any of the original screws have failed (broke), the chain connector bracket will be replaced and the slide adjusted at no charge to the customer.

Our records show the following Highland units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold:

Serial Number Listing

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Highland Ridge RV.

If you have any questions, please contact Highland Customer Service at 260-768-7771 for further instructions.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and their continued satisfaction with the Highland Ridge recreational vehicle.

Sincerely,
Highland Ridge RV