



235 2nd Avenue NE
Hickory, NC 28604

May 01, 2015

“SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 15E032

Attention **[HSM Customer]**:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, “*Notification to Dealers and Distributors*”.

HSM Inc., “formerly known as Hickory Springs Manufacturing”, has determined that a non-compliance which relates to motor vehicle safety exists in certain School Bus Seat assemblies which incorporate Seat Bottom Cushion assemblies described as, School Bus Seat Bottom W/ Virgin Foam Core, in sizes ranging from 26” to 45” wide. Products affected by this recall were manufactured by HSM, with shipping dates between February 2nd, 2015 and April 01st, 2015.

Specifically, HSM has determined that certain School Bus Seat Bottom Assemblies W/ Virgin Foam Core may have been manufactured integrating foam that does not meet the requirements of C/FMVSS 302.

Please Note; this non-compliant foam was only utilized in certain seat bottom assemblies, all other components within the school bus seat are not affected by this recall.

There is no visual or audible warning which would define this condition. All seat bottom assemblies indicated in this notice are presumed to contain the defect and must be repaired in accordance with the enclosed Work Instructions INS-078 and INS-079.

To correct this condition, the seat bottom assembly must be removed, and then replaced with a new seat bottom assembly as supplied by HSM. Seat bottom replacement must be conducted in accordance with the enclosed Work Instructions INS-078 and INS-079. HSM has manufactured new seat bottom assemblies utilizing a foam core that meets the requirements of C/FMVSS 302. a parts kit, HSM will provide replacement Seat Bottom Assemblies upon receipt of the Parts Kit Order Card. The expected out of service time necessary to affect repair is .05 hours per seat bottom assembly, plus .25 hours per vehicle to accommodate staging and preparation. HSM will facilitate repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer or to the vehicle owner. Repair parts for this recall are anticipated to be available for shipment on or before 04/20/2015.

Upon receipt of this Recall Notice, HSM is requesting that you provide notification of this Safety Recall to the Customer/Owner of the subject School Bus Seat Bottom assemblies and a copy of the enclosed "Work Instructions INS-078 and INS-079". We will immediately ship repair parts and a copy of Work Instructions INS-078 and INS-079, to you or to the Customer/Owner at your direction.

Should you have any vehicle(s) in inventory that require the recall service work; please make certain that these vehicles are corrected prior to sale. The Federal Motor Vehicle Safety Standard No. 577.13 states that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

Based on our review of internal shipping records, HSM has determined that "School Bus Seat Bottom assemblies" as indicated on the enclosed "Appendix - A", were shipped to your manufacturing location on the dates indicated.

If after contacting HSM, you have not received the Service repair Procedure and parts required to remedy the defect, in a reasonable period of time, you may contact:

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590
1-888-327-4236
TTY: 1-800-424-9153
or go to: <http://www.safecar.gov>

If you have any questions about this recall please call HSM Customer Service at 419.492.2157 ext. 243.

Sincerely,

Beth Utz
Customer Service Department
E: bautz@hsm solutions.com
P: 419.492.2157 ext 243