



Post Office Box 3008  
Hayward, CA 94540-3008  
510-785-1500

## IMPORTANT SAFETY RECALL

**April 28, 2015**

**Gillig Campaign ID Number: 15V-219**

**Metro Regional Transit Authority  
Jim Miller  
416 Kenmore Blvd  
Akron, OH 44301**

**Attn: Jim Miller**

***This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.***

***Gillig has decided that a defect which relates to motor vehicle safety exists in certain Gillig Low Floor Buses with disc brakes built between July 8, 2013 and February 7, 2015.***

**What The Issue Is:**

***The front brake air hose connected to the brake chamber may touch the suspension tower on both the left and right sides. Repeated contact with the tower may wear the hose material resulting in an air leak when the brakes are applied. This condition can increase the risk of a vehicle crash.***

**What We Are Asking  
You To Do:**

- 1. Gillig will provide a list of specific VIN's to check.***
- 2. Check for evidence of air hose contact and check hose position during full left and right turns. Replace hoses with shorter hoses.***
- 3. File a warranty claim for the labor.***
- 4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.***

***For more information contact Gillig Service at 1-800-735-1500.***

**What Gillig Will Do  
For You:**

- 1. Gillig will provide replacement hoses for any found to be too long which contact the suspension tower.***

2. Gillig will reimburse you for the time to check & repair (if needed), the front air brake hoses. Hoses should be changed in pairs.

**If You Have Concerns:**

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 3 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC



Robert L. Birdwell  
Executive Director, Quality & Service

RLB:rlb  
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig

**PLEASE RETURN TO GILLIG**

**15V-219**

VIN	PROPERTY	OK	REPLACED? Y/N	DATE REPLACED
183891	AKRON, OH			
183892	AKRON, OH			
183893	AKRON, OH			
183894	AKRON, OH			
183895	AKRON, OH			
183896	AKRON, OH			

To: Vy Vu  
Field Service, Gillig  
510 785-1348 fax  
510 264-5073 phone  
[vvu@gillig.com](mailto:vvu@gillig.com)  
25800 Clawiter Rd  
Hayward, CA 94545

From: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*This fax is to notify Gillig that the buses listed above have been inspected and/or repaired for this campaign.*

Signed: \_\_\_\_\_

Date: \_\_\_\_\_