HONDA
AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

SAFETY RECALL NOTICE

VEHICLE
IDENTIFICATION
NUMBER

PLEASE DELIVER TO REGISTERED OWNER

JP7

▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

◀ VEHICLE IDENTIFICATION NUMBER **JP7**

PLEASE SIGN AND RETURN THIS CARD
ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:

- ☐ Sold *(print name and address of new owner on reverse, if known)*
- ☐ Exported
- ☐ Destroyed
- ☐ Stolen
- ☐ Lease expired, vehicle returned.
- ☐ Other:_____

Nota:
Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente de Automóviles Honda al 1-888-234-2138.

Signature: X _____ **Date:**_____

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED

INFORMATION CHANGE CARD

JP7

☐ New owner information

☐ My name or address has changed

FIRST NAME

INITIAL

LAST NAME

ADDRESS NUMBER

CITY

STATE

ZIP

EMAIL ADDRESS

PHONE

AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

April 2015

NHTSA Recall 15V-153

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Dear :

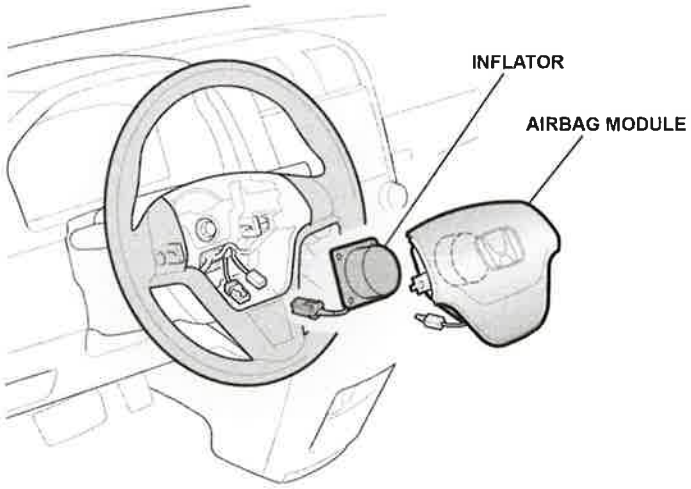
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?
Honda has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year Pilot vehicles.

The defect in these vehicles could kill or injure you or other people in your vehicle.
Specifically, in some vehicles, the driver's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture (break apart) and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to you or others in the vehicle. Past ruptures like this have killed and injured vehicle drivers.

WHAT SHOULD YOU DO?
Call any authorized Honda dealer and make an appointment to have your vehicle's driver's front airbag inflator replaced, **at no cost to you.**

An illustration showing the location of the driver's front airbag inflator, which is the only component of the airbag module (other components are the airbag cushion and airbag module cover) that will be replaced during the recall repair, is shown below:



While parts are available to conduct airbag inflator replacements at the time of this notice, the scope of the current airbag inflator recalls creates the possibility that the parts necessary to complete the recall repair may not be available at the time you call. If this occurs, please discuss your specific needs and concerns with your dealer, including the provision of, or reimbursement for, temporary alternative transportation, as necessary. You may also contact Honda's Automobile Customer Service (at the number listed below) to address your needs and concerns.

Once you make an appointment to repair your vehicle, be advised that the complete replacement process may take approximately 30 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

If you have questions or concerns, we encourage you to visit www.recalls.honda.com or to call Honda Automobile Customer Service at 1-888-234-2138.

WHO TO CONTACT IF YOU EXPERIENCE PROBLEMS?
If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

Or you may call Honda Automobile Customer Service at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

WHAT TO DO IF YOU FEEL THIS NOTICE IS IN ERROR?
If you are not the current owner or lessee of a 2008 Honda Pilot identified on the Information Change Card included in this mailing, or if the name/address information on the card is not correct, please complete and sign the card and return it in the enclosed postage-paid envelope. We will then update our records.

LESSOR INFORMATION:
Federal law requires that any lessor receiving this notice must forward a copy of this notice to the lessee (customer) within 10 days.

IF YOU HAVE QUESTIONS:
If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at *Hondacars.com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JP7 / Service Bulletin #15-022