



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 8, 2015

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NVS-215SM
15V-175

Subject: Engine Shutdown in Emergency Vehicles

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-350 SD/2011-2015
FORD/F-450 SD/2011-2015
FORD/F-550 SD/2011-2015

Mfr's Report Date: March 23, 2015

NHTSA Campaign Number: 15V-175

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

Potential Number of Units Affected: 6,322

Problem Description:

Ford Motor Company (Ford) is recalling certain model year 2011-2015 Ford F-350, F-450, and F-550 trucks manufactured February 22, 2010, to January 30, 2015, and equipped with ambulance or fire engine preparation packages. The affected vehicles may detect an incorrect Exhaust Gas Temperature Sensor (EGT) fault indicating that the vehicle is too hot, causing the engine management system to shut down the engine and prevent its immediate restart.

Consequence:

Engine shut down and a subsequent cool down period may delay medical treatment or assistance to those needing it, increasing their risk of injury.

Remedy:

Ford will notify owners, and dealers will update the Powertrain Control Module (PCM) software, free of charge. The recall is expected to begin on May 11, 2015. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 15S09.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's draft owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The chronology supplied in this Defect Information Report stated that this issue was first reported and remedied, albeit unsuccessfully, under recall 13V535. Please inform us to whether or not the previous recall should be superseded, filing the necessary paperwork accordingly.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement