



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 10, 2015

Mr. Phil Hartnagel
Senior Manager-Product Investigation and Campaigns
Chrysler (FCA US LLC)
800 Chrysler Drive
CIMS 482-00-91
Auburn Hills, MI 48326-2757

NVS-215SM
15V-178

Subject: Door may Open While Driving

Dear Mr. Hartnagel:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/VIPER/2013-2014

Mfr's Report Date: March 24, 2015

NHTSA Campaign Number: 15V-178

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 1,451

Problem Description:

Chrysler (FCA US LLC) is recalling certain model year 2013-2014 Dodge Viper vehicles manufactured October 1, 2012, to February 6, 2014. Moisture may get into the door switch, resulting in the driver or passenger door opening unexpectedly while the vehicle is in motion.

Consequence:

If the driver or passenger door opens unexpectedly while the vehicle is in motion, there is an increased risk of a crash and injury.

Remedy:

Chrysler will notify owners, and dealers will replace the door handle assemblies and top covers, free of charge. The recall is expected to begin May 18, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R14.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

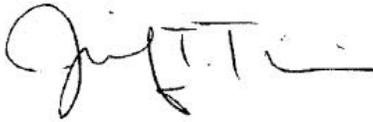
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please explain the 13 month gap between the March 2015 filing of the Defect Information Report and the February 2014 communication to your Safety Office about the incorrect potting material, the identification of three warranty claims for doors that either unexpectedly opened or failed to close, and the correction of potting material use.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement