



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

SAFETY RECALL NOTICE

VEHICLE IDENTIFICATION NUMBER **XXXXXXXXXXXXXXXXXX**

PLEASE DELIVER TO REGISTERED OWNER

JH7



0016423 01 AV 0.378 **AUTO 2.2.0841 90745-593744 -C01-P16439-11



▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

XXXXXXXXXXXXXXXXXX

◀ VEHICLE IDENTIFICATION NUMBER **JH7**



PLEASE SIGN AND RETURN THIS CARD ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:

- Sold (*print name and address of new owner on reverse, if known*)
- Exported
- Destroyed
- Stolen
- Lease expired, vehicle returned.
- Other: _____

Nota:

Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente de Automóviles Honda al 1-888-234-2138.

Signature: **X** _____ Date: _____

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED



0841-01-00-0016423-0001-0052660



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March 2015

NHTSA Recall 14V-353

IMPORTANT SAFETY RECALL NOTICE

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2003-2005 model year Civic vehicles. In some vehicles, the passenger's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to vehicle occupants.

Honda suggests that you avoid having a passenger sit in the front passenger's seat until the recall repair has been performed.

What should you do?

Call any authorized Honda dealer to make an appointment to have your vehicle's front passenger's airbag inflator replaced, **at no cost to you**.

While parts are available to conduct airbag inflator replacements at the time of this notice, the scope of the current airbag inflator recalls creates the possibility that the parts necessary to complete the recall repair may not be available at the time you call. If this occurs, please discuss your specific needs and concerns with your dealer, including the provision of, or reimbursement for, temporary alternative transportation, as necessary. You may also contact Honda's Automobile Customer Service (at the number listed below) to address your needs and concerns.

Once you make an appointment to repair your vehicle, be advised that the complete replacement process may take approximately 42 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

If you have questions or concerns, we encourage you to visit www.recalls.honda.com or to call Honda Automobile Customer Service at 1-888-234-2138.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2003-2005 Honda Civic involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lesser Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at HondaCars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JH7 / Service Bulletin #14-046



0841-01-00-0016423-0002-0052661