



AUTOMOBILE DIVISION
 American Honda Motor Co., Inc.
 1919 Torrance Blvd., - P.O. Box 2215
 Torrance, CA 90509-9870

VEHICLE IDENTIFICATION NUMBER ► XXXXXXXXXXXXXXXXXXXX Q96



Q96

*****AUTO**MIXED AADC 926



▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

XXXXXXXXXXXXXXXXXX

◀ VEHICLE IDENTIFICATION NUMBER Q96

**PLEASE SIGN AND RETURN THIS CARD
 ONLY IF YOU HAVE MADE CHANGES**

I no longer own the vehicle. It was:

- Sold (*print name and address of new owner on reverse, if known*)
- Exported
- Destroyed
- Stolen
- Lease expired, vehicle returned.
- Other: _____

Nota:

Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente al 800-999-1009 y seleccione la opción 4.

Signature: **X**

Date: _____

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED





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February 2015

RE: 2001-03 Civic
NHTSA Recall 11V-260

IMPORTANT

- **Your vehicle is included in a safety recall and should have the recall service done as soon as possible.**
- **Any authorized Honda dealer will perform the recall service at no charge to you.**

Dear Honda Civic Owner:

What is the reason for this notice?

Our records indicate that an important SAFETY RECALL has not been completed on this vehicle; refer to the address card for the affected VIN. In some vehicles, the driver's front airbag inflator could produce excessive internal pressure. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to vehicle occupants.

What should you do?

Please immediately contact any authorized Honda dealer to schedule a service appointment. The dealer will replace the driver's front airbag inflator, **at no cost to you.**

While parts are available to conduct airbag inflator replacements at the time of this notice, the scope of the current airbag inflator recalls creates the possibility that the parts necessary to complete the recall repair may not be available at the time you call. If this occurs, please discuss your specific needs and concerns with your dealer, including the provision of, or reimbursement for, temporary alternative transportation, as necessary. You may also contact Honda's Automobile Customer Service (at the number listed below) to address your needs and concerns.

When you make an appointment to repair your vehicle, please ask your dealer for the specific amount of time your vehicle will need to be at the dealership.

If you have questions or concerns, we encourage you to visit www.recalls.honda.com or to call Honda Automobile Customer Service at 1-888-234-2138.

If you have questions

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.Hondacars.com. Customers in U.S. territories, please contact your local distributor/dealer.

We apologize for any inconvenience this safety recall may cause you. We are taking this action in the interest of your safety and continued satisfaction with your Honda vehicle.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.