



A PACCAR COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

January 29, 2015

### IMPORTANT SAFETY RECALL

Subject: Safety Recall 14KWK – Sure Power Load Center  
NHTSA # 14V-439  
EXPIRATION DATE: NONE  
This notice applies to your vehicle, VIN: 3 [REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 through 2014 Kenworth K270 and K370 vehicles that were manufactured between March 14, 2012 and October 20, 2014, and are equipped with Eaton Power Distribution Centers (PDC). Your vehicle has been identified as having been manufactured within this time period and may contain a defect. In affected trucks, excessive play in electrical connections may cause one or more of the following: engine shutdown, loss of exterior lighting, loss of anti-lock braking system and/or loss of windshield wipers.

A safety hazard exists when power to critical functions is lost. This may result in loss of vehicle control, increasing the risk of a crash causing injury and or property damage.

<i>The problem is...</i>	Loss of connection to the Power Distribution Center
<i>Correction...</i>	Add mounting clips to secure Power Distribution Center electrical connections
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to remedy the defect free of charge. Please contact your nearest Kenworth dealer. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take up to 1.0 hours labor depending on model configuration, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

**This letter confirms the permanent solution is available, and supersedes any previous letter you may have received for an interim repair. Please contact your nearest Kenworth dealer to have the permanent repair completed.**

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager