



**Date:** 1/30/2015

**To:** All Mitsubishi Dealers  
All Mitsubishi Dealership Service Managers & Parts Managers

**Subject:** 2006 – 2007 Raider Driver Frontal Airbag Inflator Campaign – Update

On January 7, 2015, MMNA issued a dealer communication advising that, pursuant to a decision made by Chrysler Group LLC (Chrysler), the geographic scope of Special Service Campaign SC-14-005 – Raider Driver Airbag Inflator, would be expanded nationwide. At that time, due to limited availability of Raider replacement airbag inflators, MMNA planned on conducting the nationwide campaign in phases. That will no longer be necessary.

As part of our ongoing “customer first” philosophy, MMNA made great efforts to expedite the procurement of additional replacement airbag inflators for this Special Service Campaign. Those efforts were successful and MMNA now will be able to consolidate Phase 2 and Phase 3, notifying customers in the balance of the country on February 6, 2015.

The updated customer notification schedule is:

	<b>Area</b>	<b>Customer Notification Date</b>
<b>Phase one</b>	Florida, Hawaii, Puerto Rico, U.S. Virgin Islands	Completed 12/26/2014
<b>Phase two &amp; three</b>	Balance of the U.S.	2/6/2015

Affected vehicles from all phases are identified on the Warranty Superscreen. VINs displaying Recall/Service Campaign No. C1415R as open, need to have this campaign completed.

Dealers will receive the revised Special Service Campaign bulletin on February 3, 2015.

To complement MMNA’s “customer first” efforts, we urge dealers to reach out to your customers that have an affected vehicle and encourage them to have this important repair completed as soon as possible. The affected vehicles can easily be identified on your Most Recent: Open Campaign List available on the Mitsubishi Dealer Link. Phone numbers for affected vehicle owners were purchased by MMNA and included in the report for this campaign.

**NOTE: THESE CUSTOMER PHONE NUMBERS AND ADDRESSES ARE TO BE USED SOLELY FOR THE PURPOSE OF CONTACTING EACH CUSTOMER AND SCHEDULING THEM TO COMPLETE THE RECALL APPLICABLE TO THEIR VEHICLE.**

The parts ordering process remains unchanged. Any orders for the campaign part will automatically back order – our PDC personnel will then contact your dealership to verify the VIN and appointment date, and release the back order.

Sincerely,  
MMNA Fixed Operations