



Hello Jennifer and Kelly:

This communication is in response to the letter received August 29, 2014 in an email to Shauna Martin.

The first paragraph of the letter asks AM Equipment to “please review the following information to ensure that it conforms to your records”. Under “Remedy”, it is stated that “Owners may contact AME customer service at 1-541-327-1546”. This does not conform to our records, nor those of Jayco, Inc., who purchased the systems from AM Equipment.

AM Equipment sold the units in question to Jayco, Inc. over a period of five months from February through June of 2013. Jayco was the only customer who purchased this unit (model 102-1095); no other AM Equipment customers were affected. When it was suspected that the units may be defective, AM Equipment took immediate action, including travelling to Jayco’s manufacturing location to replace all potentially affected systems on coaches that had not yet shipped to dealers.

Jayco informed AM Equipment that they would be administering the recall, including filings with NHTSA and notification to the affected coach owners. The filings with NHTSA occurred in August, 2013 (Campaign Numbers 13V-330 and 13V-331), and notification to the owners by Jayco began that month. Due to the nature of the repair, this process was the easiest and most expeditious for the affected coach owners, as Jayco directed them to the nearest service center in their area to have the replacement system installed. To date, 241 of the 475 affected units have been replaced.

The recent letter received seems to indicate we are “starting over” with the recall, and in fact would be duplicative to the processes that have been taking place for over a year. Please understand – AM Equipment is in no way attempting to avoid responsibility for the systems in question, and in fact has reacted very quickly and responsibly to this situation when it became known. Our concern is that a requirement to send notification to the affected parties would not only be confusing to these owners, but would require a significant amount of time on Jayco’s part to send numerous records and data to AM Equipment that provide no value to the affected coach owners.

We respectfully request that you please reconsider the necessity of the requirements stated in this notification, as we believe the current processes in place are in the best interest of the affected coach owners. We do understand it is necessary to comply with NHTSA requirements, and it was our understanding from individuals at Jayco with extensive NHTSA experience that all requirements had been met. We appreciate your consideration.

Sincerely,

A handwritten signature in black ink that reads 'Gary W. Pickett'.

Gary W. Pickett
President