

AD01 - Replacing rear mufflers (Recall Campaign)

Vehicle Type: **911 Carrera (991)/911 Carrera 4 (991)**

Model Year: **As of 2012 up to 2013**

Equipment: Standard exhaust system

Concerns: **Rear mufflers at the left and right**

Information: This is to inform you of a Recall Campaign on the above-mentioned vehicles.

Internal tests have shown that rear mufflers that do not achieve the required service life were installed on the affected vehicles.

As a result, the exhaust tailpipe of the rear muffler can crack on vehicles with higher mileage and this can subsequently result in the loss of the exhaust tailpipe.

Action Required: Replace both rear mufflers.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 2,374 vehicles in North America.



Information

If a **sports exhaust system** was retrofitted on a vehicle, the campaign **does not have to be carried out** on this vehicle.

- This must be documented accordingly in PQIS. The campaign must be marked as **cannot be carried out** with the reason **“Modification of the affected component”**. The **“Warranty relevance”** flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which **0 TU** is entered as the specified **working time** and **no** material items are specified.

Parts Info: **Note:** Parts will be automatically allocated to your dealerships. These allocations have already begun and will continue, incrementally, as parts are received from Germany.

Part No.	Designation Location	Qty.
000.043.208.13	⇒ Rear muffler, left	1 ea.

000.043.208.12	⇒ Rear muffler, right	1 ea.
N.911.308.02	⇒ Hexagon nut, M8 Used to secure rear muffler holder to three-hole flange	4 ea.
900.380.005.01	⇒ Hexagon nut, M8 Used to secure rear muffler to the holders on the three-hole flange and in the wheel housing.	8 ea.

Materials: Usually available in the Porsche dealership service department:

... High-temperature grease, e.g. Optimoly HT For greasing clamp As much as required (approx. 5 grams per vehicle)

Tools: **P300 - Socket-wrench insert**
Nr.90 Pos.3 - Torque wrench (10 - 60 Nm/7.5 - 44 ftlb.)
Nr.90 Pos.6 - Torque wrench (40 - 200 Nm/30 - 148 ftlb.)

Work Procedure: See Attachment "A".

Claim Submission: See Attachment "B".

Attachment "A": **Work Procedure**

- 1 Replace rear mufflers/silencers at the left and right as described in ⇒ *Workshop Manual '263319 Removing and installing rear silencer'*.
- 2 Enter the recall campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Recall Campaign ADO1
Warranty claims should be submitted via WWS/PQIS.
Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.
Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.



Information

The specified working time was determined specifically for carrying out this campaign and includes the time required for replacing the rear mufflers (rear silencers) as well as all necessary preliminary and subsequent work.

The working time may differ from the working times published in the Labor Operation List in PIWIS.

Working time:

Replacing both rear mufflers Labor time: **143 TU**

Includes: Removing and installing both rear wheels
 Removing and installing tailpipe cover at the left and right

Parts required:

000.043.208.13	Rear muffler, left	1 ea.
000.043.208.12	Rear muffler, right	1 ea.
N.911.308.02	Hexagon nut, M8	4 ea.
900.380.005.01	Hexagon nut, M8	8 ea.
AD010000001	High-temperature grease (e.g. Optimoly HT)	1 ea. (for warranty invoicing only)*

* The WWS Warranty system will automatically add into the "Miscellaneous item" section (sublet) of the claim after the claim has been submitted.

⇒ **Damage code AD01 099 000 2**

- References: ⇒ *Workshop Manual '440519 Removing and installing wheel'*
 ⇒ *Workshop Manual '263519 Removing and installing tailpipe cover'*
 ⇒ *Workshop Manual '263319 Removing and installing rear silencer'*

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