

IMPORTANT SAFETY RECALL

Mr.

Manhattan Beach, CA 90266

September 29, 2014

**This notice applies to your vehicle: WP1AB2
NHTSA Recall Number: 14V-470**

**Subject: Porsche Safety Recall AE02 – Brake Booster Inspection/Replacement
2015 Porsche Macan**

Dear Mr.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2015 Porsche Macan vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

Porsche has made the determination that some brake boosters may have been damaged during installation in the affected vehicles.

If the brake booster is damaged, the vacuum in the brake booster can drop when the brakes are actuated. This results in reduced brake force boost and a reduced braking effect when high pressure is applied to the brake pedal, increasing the risk of a crash.

To prevent any possible danger from reduced braking performance, the brake booster on the affected vehicles must be checked and replaced if necessary.

What will we do?

Porsche is conducting a safety recall on these vehicles. The brake booster in your 2015 Porsche Macan will be inspected and, if necessary, replaced at your authorized Porsche dealer. Of course, these repairs will be completed at no charge to you. It will take approximately 30 minutes to inspect your vehicle. If it is determined that a replacement brake booster is required, it will take another three hours to complete the repair.

IMPORTANT SAFETY RECALL

What should you do?

Please make contact with your authorized Porsche dealer's Service Department at your earliest convenience in order to arrange to have the work completed.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

Can we assist you further?

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
980 Hammond Drive, Suite 1000
Atlanta, GA 30328
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
PORSCHE CARS NORTH AMERICA, INC.



Tim Quinn
Vice President, AfterSales