

September 9, 2014

## IMPORTANT SAFETY RECALL



Subject: Safety Recall 714-G – Eaton Sure Power Loose Connectors  
NHTSA # 14V-439  
EXPIRATION DATE: NONE  
*This notice applies to your vehicle, the VINs are listed on the back of this page*

714-G-US

McDevitt Truck Sales Division  
939A East Street  
Tewksbury, MA 01876

272700-714-G

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain Model 210, 220 and 320 vehicles that were manufactured between March 20, 2012 and July 15, 2014, and are equipped with Eaton Sure Power Distribution Centers (PDC). Your vehicle has been identified as having been manufactured within this time period and may contain a defect. In affected trucks, excessive play in electrical connections may result in one or more of the following: engine shutdown, loss of exterior lighting, loss of windshield wipers, and/or loss of the anti-lock brake system.

A safety hazard exists when power to critical functions are lost. This may result in loss of vehicle control increasing the risk of a crash causing injury and or property damage.

<b>The problem is...</b>	Loss of connection in the Power Distribution Center
<b>Correction...</b>	Add tie straps to secure Power Distribution Center electrical connections
<b>What you must do ...</b>	Contact your dealer immediately to schedule an appointment

Peterbilt has initiated a recall to remedy the defect. The component supplier is developing a permanent remedy, but to ensure the safe operation of your vehicle until the permanent remedy is available, dealers will implement an interim repair to secure the connection using tie straps. To take advantage of the interim solution, contact your Peterbilt dealer to schedule an appointment at your convenience.

To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair should take approximately 0.5 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

**Parts for the permanent solution are expected to be available in October 2014. Peterbilt will notify you when parts are available, so you can schedule an appointment to have these parts installed.**

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220. If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Doug Gunter  
Director of Warranty

**PETERBILT MOTORS COMPANY**  
A **DAICAR** COMPANY

1700 WOODBROOK STREET DENTON, TEXAS 76205-7864 940-591-4000  
P.O. BOX 90208 DENTON, TEXAS 76202-5208

Our records indicate that these vehicles are affected by 714-G and are owned by:

**McDevitt Truck Sales Division**

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