

Sales Office:
2979 West 167th Street
Hazel Crest, IL 60429.

Manufacturing Facility:
3920 Greenfield Drive
Union City, TN 38261
Toll Free: (877)474-9904
O: (731)886-1500
F: (731)886-1598
www.greenfieldpi.com



IMPORTANT SAFETY RECALL

This notice applies to your Greenfield Products, model D3-120A-DP, Boom Dolly,
VIN: [REDACTED]

SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 14V-454 2

Dear [REDACTED],

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Greenfield Products has decided, based on information provided by SAF Holland, that a defect which relates to motor vehicle safety exists in the Boom Dolly identified by the VIN above.

REASON FOR THIS RECALL

One of Greenfield Products vendors, SAF Holland has stated that a defect has been found with the pivot bolt used in the CBS Suspension, which is used on a Boom Dolly which was sold to your company. There are specific serialized suspensions that are involved in this recall, and we believe that this Dolly has three of the suspect suspensions. These suspension pivot bolts possibly have cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in a separation of the bolt head and failure of a pivot Bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver, and increasing the risk of a crash.

We first need to verify that the Dolly in question has the suspensions that are involved in the recall. This will be done by documenting the suspension serial numbers. Each axle has its own suspension, and the serial number plate is easy to access. Once this has been determined, we will schedule the replacement of these bolts. Your Dolly is equipped with three axles, all which are believed to be included in this recall. To replace these bolts, it will be necessary to remove the wheels to gain access, for removing and properly resetting the new hardware.

Please contact me as soon as possible to verify the axle serial numbers, then I can ship the recall kits and we can arrange a service date. The labor time necessary to perform this service correction is approximately 6 hours. We would hope to work with you to coordinate this repair as soon as possible.

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Greenfield Products has obtained the parts, and will provide the service to ensure that your vehicle is corrected as promptly as possible. If, however, for some reason, the service date that was scheduled is canceled or postponed, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Jim Paul by calling 1-708-225-2396.

If after contacting us, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed below.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner. **If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Jim Paul

Warranty Manager



Office: 708-225-2396

Cell: 708-494-9502

JPaul@greenfieldpi.com

CC: Bill Healy – GPI Sales Manager

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Thomas Mihal – GPI Product Support Manager