



**Lotus Cars USA, Inc.**

**SAFETY RECALL NOTICE**

[lotus owner]  
[address line 1]  
[address line 2]  
[address line 3]

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, «VIN17»

**Lotus Recall 2014/01R (NHTSA recall # 14V-280)**

Dear «GreetingLine»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**REASON FOR THIS RECALL**

Lotus has decided that a defect, which relates to motor vehicle safety, exists in certain 2008, 2009, 2010 and 2011 model year Elise and Exige vehicles. It has been determined that oil cooler hose leaks have occurred in a small number of USA specification vehicles manufactured between November 2007 to July 2011.

**WHAT IS THE RISK?**

It has been established that in the event of hose failure, engine oil may be ejected onto the road surface and/or road wheels and/or brakes which could cause a reduction in vehicle control and potential engine failure. There may also be a loss of oil into the engine bay area resulting in an increased risk of fire. This could result in a crash, serious injury or fatality.

If an oil cooler line failure occurs the driver may observe one or more of the following warning signs:

- (1). Oil pressure warning light illuminated whilst the engine is running;
- (2). Signs of oil under the front or rear of the vehicle whilst the vehicle is parked;
- (3). Excessive oil consumption;
- (4). Trail of oil on the road;

***If you observe any of the above before driving, do not drive the car and contact your Lotus dealer. If your oil pressure warning light illuminates whilst driving, or if you have any other reason to suspect that an oil line has become detached, stop your vehicle immediately in a safe and controlled manner and contact your Lotus dealer.***

**WHAT WE WILL DO**

Further to the interim notification letter recently sent to all registered owners, an oil cooler line rectification kit is now available consisting of a replacement hose assembly which is fitted between the vehicles front mounted oil coolers and modified hose connectors fitted to



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both the front to rear oil cooler lines. Your Lotus dealer will carry out this work without charge to you.

### WHAT SHOULD YOU DO?

Lotus has identified you as the registered owner of the above vehicle. Please contact your Lotus dealer as soon as possible to arrange a service date and to enable the dealer to order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 4 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Lotus dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Lotus customer service by calling 1-800-24-LOTUS (1-800-245-6887).

If, after contacting your dealer and Lotus customer service, you are still unable to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Lotus customer service by calling 1-800-24-LOTUS (1-800-245-6887).

This letter identifies you as an owner of a vehicle affected by this recall. Presentation of this letter to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the change of ownership form included with this letter and returning it in the postage paid envelope enclosed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days.

We are sorry to for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Mr. B Shepherd  
Customer Services & Warranty Manager  
Lotus Cars USA, Inc.



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**Lotus Recall 2014/01R (NHTSA recall # 14V-280)**

Please note that the ownership of Lotus Elise/Exige, VIN «VIN17», has been transferred to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_