



Service Bulletin

American Honda Motor Co., Inc.

SAFETY and EMISSIONS RECALL

2014 NSS300/A (Forza) FUEL PUMP REPLACEMENT

Honda Motor Co., Ltd. is conducting a Safety and Emissions Recall of affected 2014 NSS300/A (Forza) scooters. Honda has determined that a defect within the fuel pump can cause the pump to seize, resulting in a loss of fuel pressure. Loss of fuel pressure will cause the engine to A) not start or B) stall while riding.

Replacement fuel pumps are available to correct this condition.

Safety Consequence

An engine that stalls while riding increases the risk of a crash.

CUSTOMER NOTIFICATION

American Honda is sending a letter to owners of all affected 2014 NSS300/A scooters, informing them that their scooter is being recalled for a safety and emissions related defect. The customer will be made aware of the safety risk and advised to have a Honda dealer replace the fuel pump.

For your reference, a copy of the Customer Letter is reproduced on page 4 of this Service Bulletin.

AFFECTED UNITS

2014 NSS300

MLHNF040*E5000001 thru MLHNF040*E5001990

2014 NSS300A (ABS)

MLHNF041*E5000001 thru MLHNF041*E5000346

* Denotes check digit

DEALER INVENTORY

Do not sell any un-repaired units.

According to federal law, any affected units in your new or used inventory cannot be sold or leased until they are repaired with a replacement fuel pump. To identify affected units in your inventory, refer to *Unit Information* and your *eResponsibility Report* on **iN**. Then proceed with the REPAIR VERIFICATION section of this Service Bulletin.

REPAIR VERIFICATION

Before you begin the repair procedure, check if the repair has been performed on the unit. Some units within the affected VIN range may have been factory-repaired. See the IDENTIFICATION section of this Service Bulletin for more details.

**NSS300 #1
NOVEMBER 2014**

- If there is a punch mark:
 - No further action is necessary
- If there is no punch mark:
 - You must proceed with the REPAIR PROCEDURE section of this Service Bulletin.

If you have any questions about repair verification, please contact Motorcycle TechLine: (800) 421-1900, option 9 or Online:

iN > Service > TechLine > TechLine Connect

REPAIR PROCEDURE

Service Manual

To complete the repair procedure use the 2014 NSS300/A Service Manual (P/N: 61K0400). Your dealership was mailed a printed copy of the manual in September 2013. The manual is also available on ***iN*** HISP by following the path below and typing in the model and year, and selecting *Service Manual*.

SERVICE > Service Publications > HISP

1. Drain the fuel from the fuel tank.
2. Refer to the 2014 NSS300/A Service Manual and replace the fuel pump with the updated fuel pump assembly.

IDENTIFICATION

After you have completed the REPAIR PROCEDURE, apply a punch mark above the first character of the VIN located on the frame, under the tool box, inside the luggage box as shown.



CLAIM INFORMATION

This Safety Recall will be in effect until all affected units have been repaired according to this Service Bulletin, regardless of the date of purchase.

Normal warranty claim submission requirements apply. After completing the Service Bulletin repair procedure, submit one warranty claim per unit with the following information:

Template: JL1A
Flat Rate Time: 1.0 hour

PARTS INFORMATION

REQUIRED PARTS

Parts are available on open order.

Set, Fuel Pump Unit Assy. (1)

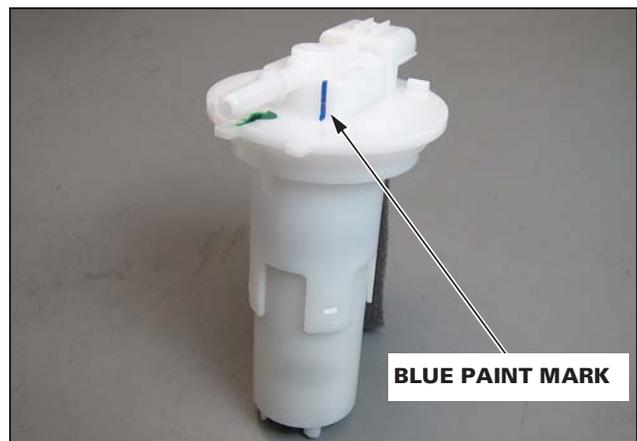
P/N 06160-K04-306

Contents:

- Fuel pump unit assy., P/N 16700-K04-305
- Dust seal, P/N 17518-GGL-J00
- Fuel pump gasket, P/N 17572-GGL-J00

PARTS IDENTIFICATION

Be careful not to mix up the defective and replacement parts. The countermeasure part is identified by a blue paint mark as shown. Use care during unpacking and installation as the paint mark is easily wiped off.



CALIFORNIA DEALERS ONLY

The California Air Resources Board (CARB) requires vehicle emission recalls to be com-

TEXT OF CUSTOMER LETTER

Customer Letter is forthcoming.