



IMPORTANT SAFETY RECALL 13V-182

This notice applies to the vehicle identification number in the label below.

Attach VIN Label Here

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

****This is a follow up notification that was previously sent to you. We urge you to follow the information contained in this notice and to have the remedy conducted at no charge to you.****

Spartan Motors Chassis, Inc. has determined a defect which relates to motor vehicle safety exists in certain motorhome chassis equipped with a steering gear mounting bracket with gussets welded at the lower and top ends.

Defect or Noncompliance:

Welds that attach supporting gussets to the main bracket material may crack resulting in fatigue to the main bracket. Increased fatigue on the main bracket could result in a complete separation of the main bracket and subsequent loss of steering. Loss of steering could result in a vehicle crash. This could occur without warning.

Corrective Action:

A replacement steering gear mounting bracket will be required. A new bracket, and the installation, will be provided free of charge.

Labor Time:

For replacement of the steering gear mounting bracket, labor time will be approximately **3.5 hours**. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

Call Spartan Chassis at **1-855-589-9836** to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at **1-855-589-9836**.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at **1-855-589-9836**. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,