



Mr Sample
All Street 10
123456 Ownercity
Country

IMPORTANT SAFETY RECALL

Dear Customer,

Date: Nov.5,2014

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Continental Tire the Americas, LLC ("CTA") has decided that a defect which relates to motor vehicle safety exists in certain Continental Tire brand motorcycle tires, in sizes 120/70 ZR 17 and 120/70 R 17. CTA has initiated a tire safety recall to remove these tires from service. You have been identified as a potential owner of an affected tire.

Please read this notice carefully and follow the steps outlined in the instructions below.

Why is Continental taking this action?

Continental has determined that some of these tires have exhibited a condition in the tread and/or belt which may lead to uneven wear, separation and possible loss of inflation pressure. This could result in a potential loss of control that could lead to a crash without warning.

Affected Tires

The Continental 120/70 ZR 17 and 120/70 R 17 tires are identified as follows:

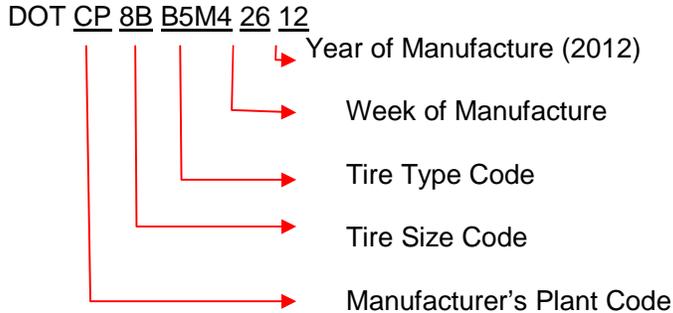
Product Line:	120/70R17 M/C 58H TL ContiAttack SM
DOT TIN Range:	CP8B BXM9 1011 thru CP8B BXM9 2614
Product Line:	120/70ZR17 M/C (58W) TL ContiSportAttack
DOT TIN Range:	CP8B B5MV 1008 thru CP8B B5MV 2614
Product Line:	120/70ZR17 M/C (58W) TL ContiSportAttack 2
DOT TIN Range:	CP8B B5M4 2411 thru CP8B B5M4 2614
Product Line:	120/70ZR17 M/C 58W TL ContiRaceAttack Comp. Soft
DOT TIN Range:	CP8B B5M1 1907 thru CP8B B5M1 2614
Product Line:	120/70ZR17 M/C 58W TL ContiRaceAttack Comp. Medium
DOT TIN Range:	CP8B B5M1 2307 thru CP8B B5M1 2614
Product Line:	120/70ZR17 M/C (58W) TL ContiRaceAttack Comp. Endurance
DOT TIN Range:	CP8B 918B 3011 thru CP8B 918B 2614
Product Line:	120/70ZR17 M/C (58W) TL ContiRoadAttack 2 GTW
DOT TIN Range:	CP8B 91E9 2513 thru CP8B 91E9 2614



The subject tires were sold as original equipment and as replacement tires worldwide between 2007 and 2014.

The tires can be identified by the DOT serial number, also known as the Tire Identification Number, or TIN, found on the sidewall of each tire.

Example: DOT CP8B B5M4 26 12



If the date of manufacture is not present on the one side, it will be located on the opposite side of the tire.

What should you do?

If you have one of the covered tires, please contact the motorcycle dealer where you purchased your motorcycle or tire at your earliest convenience. This is especially important if you notice excessive vibration, bulging in the tread area or uneven tread wear with your tire. Your dealer will then contact CTA Customer Relations at 1-888-799-2168 to request that a replacement tire be shipped to the dealer. Once your dealer has received your replacement tire, your dealer will contact you to schedule an appointment to have the replacement tire mounted.

If your motorcycle dealer cannot assist you, please consult our website, www.continentaltire.com and select "Dealer Locator" to find a Continental tire retailer near you or call CTA Customer Relations at 1-888-799-2168.

If you have disposed of the affected tire already, or sold the motorcycle on to which it was mounted, please contact CTA Customer Relations at 1-888-799-2168 with the name and address of the new owner.

What will Continental do for you?

If you have an affected tire in service on the date you receive this notice, CTA, through your motorcycle dealer, will replace the affected tire with a comparable Continental brand tire free of charge through March 31, 2015, including mounting, balancing and taxes. That procedure should take approximately 60 minutes, although the amount of time that you may need to spend at the dealer could be longer to account for scheduling issues.



If you have already replaced an affected tire prior to your receipt of this notice due to the condition described, CTA will reimburse you for the cost of the comparable replacement tire, including mounting, balancing and taxes. To be eligible for reimbursement you must complete a Reimbursement Request Form and submit this form with the required documents to CTA before March 31, 2015. The Reimbursement Request Form is available at www.continentaltire.com, click on the "Customer Care FAQ's Tab" and type in Motorcycle Tire Recall or you may request a form by calling CTA Customer Relations at 1-888-799-2168.

For reimbursement requests submitted after March 31, 2015, CTA will pay you a prorated portion based on the percentage of useable tread remaining on the tire you are replacing.

If you believe that CTA has failed or is unable to remedy the defect without charge within 60 days after your receipt of this notice, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

We apologize for any inconvenience that this action may cause you. Because we are concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about these instructions, please refer to our website <http://continentaltire.custhelp.com> or contact CTA Customer Relations at 1-888-799-2168 for assistance.

Sincerely,

Continental Tire the Americas, LLC
1830 MacMillan Park Drive
Ft. Mill, SC 29707