



*MAZDA DEALER EMAIL*

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October 30, 2014

Attention: Mazda Service Managers

Subject: Important Updates and Reminders for Safety Recall 7914J

**WARRANTY:**

- The Warranty system error for Safety Recall 7914J - Front Air Bag Inflator has been corrected. Dealers may now continue to submit claims for this recall.
- The warranty part number main cause is **7777-SP-J67**. Entering the correct claim information will avoid processing delays. Refer to MS3 and eMDCS campaign inquiry for complete warranty information.

**PARTS:**

- A web page to order parts for Recall 7914J is available in MXConnect. A complete VIN is needed to process the order. For each VIN order request, the appropriate part(s) will be automatically selected and ordered based on the VIN. The part replacement is based on VIN, not model year. **Do not use the warranty information to determine which airbag inflators are replaced. The Mazda Special Restricted Parts Ordering website is the only accurate source for part replacement information.**

**SERVICE:**

- Mazda and our dealers are **NOT** authorized to deactivate air bags.
- Dealers are **NOT** authorized to perform any repairs to the air bag harness or connector. Contact the Technical Hotline to report any cases of air bag harness or connector damage.
- If a vehicle involved in the recall has had an air bag replacement due to deployment during a collision, perform the recall repair (inflator replacement) and submit the warranty claim.
- If a vehicle involved in the recall requires air bag replacement due to deployment during a collision, replace the air bag under insurance or customer pay, then perform the recall repair (inflator replacement) and submit the warranty claim.
- Please remind your Service Advisors to always check for open campaigns on every vehicle that arrives in the service drive.

Thank you for your continued support in carrying out this campaign.

Mazda Technical Services