



NHTSA Safety Recall 14V-506

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #131 – Roof Air Conditioner Damper Plate

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2015 model year Winnebago Vista® and Itasca Sunstar® (Models E26HE and E31KE) motorhomes.

These motorhomes were manufactured April 26, 2014 through June 27, 2014. These vehicles may be missing a damper plate on the inside air conditioner shroud. The damper is designed to prevent air discharge of the rooftop air conditioner from disrupting the range flame. Positive airflow from the roof air conditioner can disrupt the flame and may extinguish the flame. If the range flame goes out and the propane gas continues to flow, it has the potential to ignite resulting in the possibility of personal injury and/or vehicle and property damage.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN #131 - ROOF AIR CONDITIONER DAMPER PLATE

Affected Models:

Certain 2015 model year Winnebago Vista and Itasca Sunstar (Models E26HE and E31KE) motorhomes.

Repair Procedure:

Refer to instruction sheet regarding removal of the diverter and installation of the damper plate.

Parts Information:

Damper plate will be provided with dealer notification letter for units in your inventory. If additional parts are needed for a retail customer, contact Winnebago Industries, Inc., Attention: Recall Administrator at (800) 628-7692.

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
Damper Plate Installation	24310101	0.5

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosures



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 14V-506

This notice applies to your vehicle:

**BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2015 model year Winnebago Vista[®] and Itasca Sunstar[®] (Models E26HE and E31KE) motorhomes. These motorhomes were manufactured April 26, 2014 through June 27, 2014.

These vehicles may be missing a damper plate on the inside air conditioner shroud. The damper plate is designed to prevent air discharge of the rooftop air conditioner from disrupting the range flame. Positive airflow from the roof air conditioner can disrupt the flame and may extinguish the flame. If the range flame goes out and propane gas continues to flow, it has the potential to start a fire resulting in the possibility of personal injury and/or vehicle and property damage.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will remove the diverter and install a damper plate at no charge to you.

WHAT YOU SHOULD DO

Do not use the rooftop air conditioner while cooking on the range.

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

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IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Owner Relations by email at or@winnebagoind.com or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585- 6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by email at or@winnebagoind.com or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 131

Models Affected:

Certain 2015 Winnebago® Vista models WFE26HE/WFE31KE and Itasca® Sunstar models IFE26HE/IFE31KE motorhomes.

These motor homes were manufactured April 26, 2014 through June 27, 2014.

Tools Required:

- Screw Gun (w/#2 Phillips Magnetic Tip)
- Slotted Screwdriver

Parts Required:

- Damper Plate

Procedure:

1. Remove (4) screws from perimeter of inside roof A/C assembly, (set aside). See *figure A and B*.

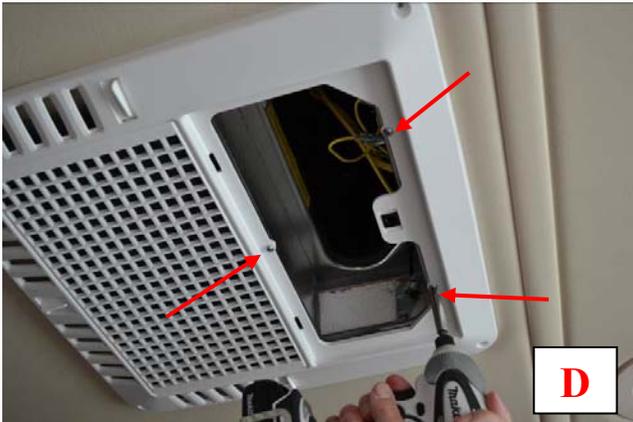


Figure (A) indicates diverter above cooktop that will be replaced with damper plate

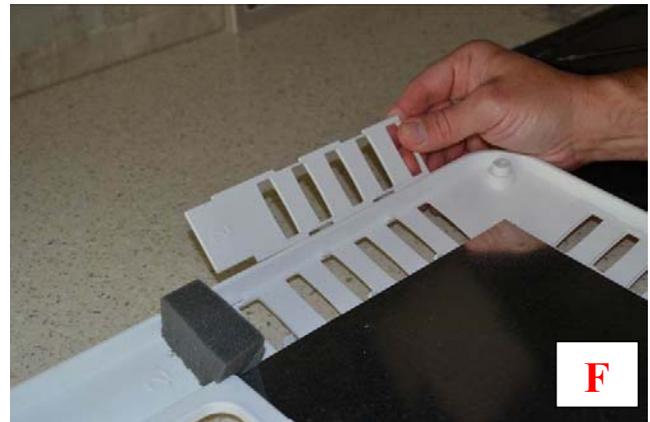
2. Remove return air grate. See *figure C*.



3. Remove (3) screws located behind return air grate, (set aside). See *figure D*. This will release inside A/C shroud from the ceiling.



4. Place inside shroud on a solid surface. Using caution not to damage the retaining tabs, remove the right hand (passenger side) diverter. See *figure E and F*.



5. Using caution not to damage retaining tabs, install damper plate in place of diverter (label side up). See *figure G*.



6. Reinstall inside A/C shroud.
 - Install (3) screws under return air grate. *See figure D.*
 - Install (4) screws at perimeter of inside assembly. *See figure B.*
 - Install return air grate. *See figure C.*
7. When installation is completed, light the range, then turn on the roof air conditioner. Verify that the range flame remains constant, (even with a low flame).