



IMPORTANT SAFETY RECALL

Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America, Inc.

OWNER NOTIFICATION

NHTSA Recall 14V-340

Dear Infiniti QX4 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain 2002 Model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the inside of this notice.

Reason for Recall

In the subject vehicles currently or previously registered in Puerto Rico, Florida, Hawaii, or the U.S. Virgin Islands, continued exposure to high levels of humidity may cause the passenger air bag inflator housing to rupture if the vehicle is involved in a crash where the front passenger air bag is designed to deploy. If this occurs, it may increase the risk of an injury to the front seat occupants.

What Infiniti Will Do

Your Infiniti retailer will replace the potentially affected front passenger air bag inflator with a new one. This free service should take less than 2 hours to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

It is important that you contact your Infiniti retailer as soon as you receive this notice to have your vehicle remedied. In the interim do not allow passengers to ride in the passenger seat. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti dealer.

If the retailer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

