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IMPORTANT SAFETY RECALL

NHTSA Safety Recall No. 14V-503

October 15, 2014

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has been notified that a defect which relates to motor vehicle safety exists in certain Sure Power Battery Equalizer and DC-DC Converter Units. These devices may have a defect in the electrical insulation of the device. Failure of the insulation can possibly cause a chassis fire resulting in death or serious injury.

Refer to CSN 603 for the items covered under the warranty policy. Altec will supply, free of charge, a Sure Power device to correct this condition.

In order to determine if your unit is affected by CSN 603, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: October 15, 2014

Units Affected: Certain Sure Power Battery Equalizers and DC to DC Converters Built Between January, 2000 and August 18, 2013 (see attached list of units)

Sure Power Component Replacement

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Sure Power, Inc., a manufacturer of the Sure Power Battery Equalizers and DC-DC Converters, has notified Altec of the possible electrical failure on specific Sure Power devices resulting in an electrical short which could cause a chassis fire. **Death or serious injury can result from a chassis fire.**

The Battery Equalizers maintain battery balance or equalization in systems with both 24 and 12 volt requirements. The DC-DC Converters provide regulated power directly to accessory or main loads. Sure Power, Inc. has requested that Altec notify affected components owners of the issue with their devices. This notice does NOT affect all Sure Power devices, but only those on units on the attached list owned by customers who received this notice.

Altec requires customers to perform a visual inspection of the chassis for Sure Power devices within 30 days of receiving this CSN. If the chassis has a Sure Power device, it must be replaced. Sure Power devices are usually found in the body compartments (refer to Figure 1 or 2). Record the model number of the Sure Power device from the label and contact Altec to order a replacement component.



Figure 1 — Typical Location

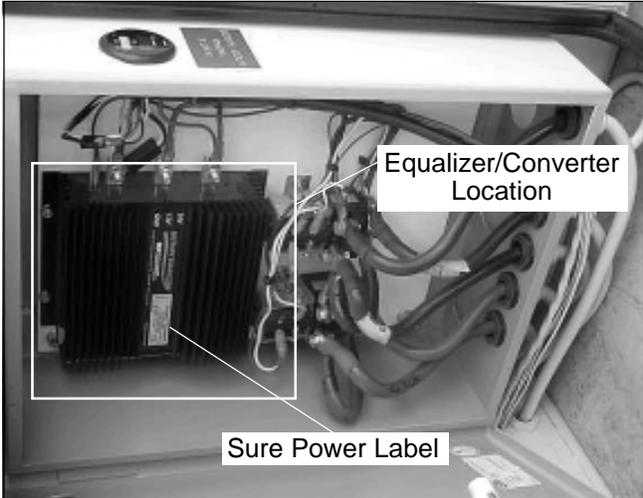


Figure 2 — Typical Location

After the inspection is complete, fill out inspection form on Page 3 of the CSN and fax it to Altec.

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$70 for the labor to perform this repair. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

CSN 603 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to product.safety@altec.com

If you have sold or retired a unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

I have completed the inspection and ordered a replacement device according to CSN 603 for the following units:

Model	Serial Number	Date Inspected

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____