



VT Hackney, Inc.
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Washington, North Carolina 27889, USA
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IMPORTANT SAFETY NOTICE

SAFETY RECALL 14V-493

SEPTEMBER 2014

Dear VT Hackney Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

VT Hackney, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Hackney/Beverage Trailers Model Year 2013-2014 equipped with certain SAF-Holland-brand CBX Trailer Suspension Air ride Axle Systems.

Reason for this recall:

VT Hackney is recalling certain model year side loading trailers equipped with the SAF-Holland-brand CBX Trailer Suspension Air Ride Axle Systems. The affected trailer suspensions have pivot bolts that may fail.

Risk to motor vehicle safety:

Failure of the pivot bolts may cause the suspension and attached axle to separate from the trailer, increasing the risk of a crash.

Actions you should take:

Immediately contact Gene Newman of VT Hackney to receive corrective action instructions at 252-975-8399. The corrective action is estimated to take 2.0 hours to complete.

Pivot bolts must be replaced. Parts will be made available as of September 15, 2014, at no cost to you.

If you do not own this vehicle:

Our records indicate you are the owner of the vehicle identified on the enclosed card. If you do not own this vehicle, please fill out the **Authorization for Recall Service card** so you will not be contacted again regarding this recall.



The ST Engineering Group



If you need assistance:

If you believe that VT Hackney has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please contact VT Hackney 800-763-0700.

You may also wish to submit a complaint to:
Administrator
National Highway Traffic Safety Administration,
1200 New Jersey Ave. S.E.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9153) or go to www.safercar.gov

Lessor Requirements:

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement Eligibility:

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses. Contact VT Hackney for details.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

Sincerely,

Gene Newman
Manager, Warranty
VT Hackney, Inc



The ST Engineering Group



AUTHORIZATION FOR RECALL SERVICE

NHTSA Recall Number 14V-493

Trailer VIN _____

(check only one)

Trailer is not in my possession

Current owner's name _____

Contact information _____

Trailer has been repaired per recall specs.

Customer Name: DECRESCENTE TRANSPORTATION LLC

Signature _____ Date _____

VT Hackney, Inc
P. O. Box 880
Washington, NC 27889

Trailer Air Suspension Systems Cast Beam Pivot Bolt Replacement

MAY 2014

SAF-HOLLAND® has identified certain CBX suspensions that have a pivot bolt that may not meet our specifications. The CBX suspensions referenced in this bulletin were manufactured between the dates of October 8, 2013 through November 30, 2013 (suspension serial number range 51 13 281 xxxx through 51 13 334 xxxx). It will be necessary to have all pivot bolts changed out on the units affected.

You have been identified as the owner of a trailer which may be affected by this condition. You will be required to exchange the pivot bolts, nuts, and washers on each axle of your trailer suspension systems with kits that will be supplied by SAF-HOLLAND® at no charge. You will be sent one service repair kit, SRK-710, per axle on your trailer. Each kit will include all of the appropriate hardware to facilitate this repair procedure.

For this pivot bolt changeover, SAF-HOLLAND® has agreed to cover 2.0 hour(s) repair time per axle. Once the repair procedure is complete, you will need to supply the trailer manufacture your suspension serial number, vehicle identification number, in-service date, and date of repair completion for labor reimbursement **Table 1**.

For your convenience, a form is provided with all of the required information needed to facilitate the labor reimbursement. Once work is completed, please submit all forms to your OEM for recording and reimbursement.

We apologize for any inconvenience this may cause; SAF-HOLLAND® is committed to serving our customers with quality products.

Model Identification

The location of the serial tag is found on roadside hanger, fixed frame suspension (**Figure 1**), or rear cross member, slider assembly (**Figure 2**).

The sample tag shown will help you interpret the information on the SAF-HOLLAND®, Inc. serial tag. The part number is on the first line. The model number along with the suspension capacity are on the second line. The third line contains the serial number.

Figure 1

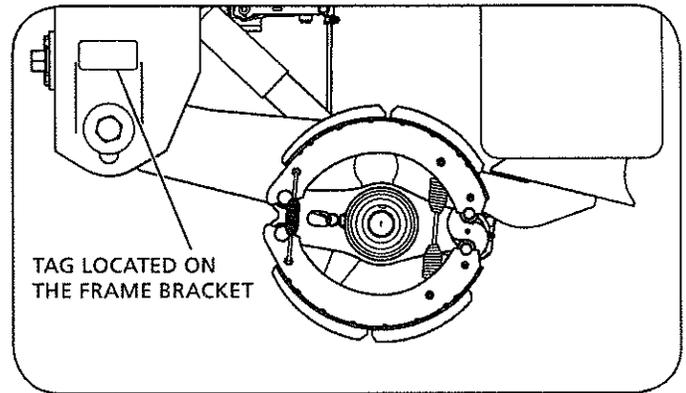


Figure 2

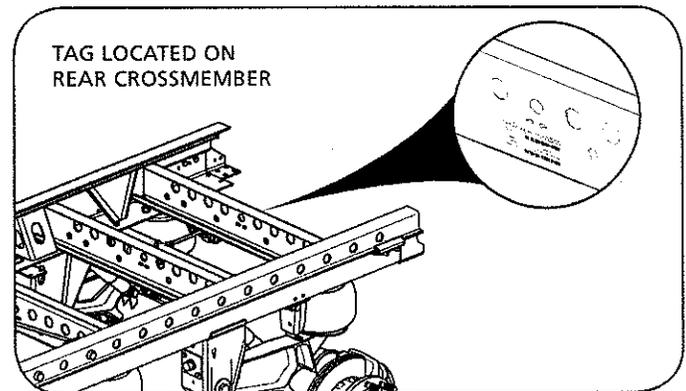


Figure 3

