



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle [Insert VIN]

### AUTOCAR INDUSTRIES SAFETY RECALL M-1408 NHTSA RECALL 14V-397 August 2014

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar Industries, LLC has decided that a defect which relates to motor vehicle safety exists in vehicles with an Autocar Xpert chassis with a 164-inch wheelbase and a sweeper body which is mounted with a gap between the cab and the body (where optional equipment could be installed). A total of 111 vehicles with 2012-2015 model-year Xpert model class 7 and class 8 chassis built by Autocar between 30 November 2011 and 06 September 2013, with serial numbers in the range 213289 through 216381, are covered by this campaign. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

**MODELS  
AFFECTED:** Autocar Xpert 2012-2015

**COMPONENTS  
AFFECTED:** Throttle input and frame

**SAFETY DEFECTS  
AND POTENTIAL  
RISKS:** The affected vehicles may experience a bounce condition while traveling in transport mode (at 25 MPH or faster) relating to throttle input and resulting beaming of the frame. The bounce condition may be surprising or unnerving to the operator, which could cause a loss of driver control leading to increased potential for a vehicle crash.

**PRECAUTIONS  
YOU CAN TAKE:** The bounce condition does not affect steering or braking and is immediately eliminated if the operator either (A) changes to 0% throttle (takes his/her foot off of the accelerator pedal) or (B) steadily increases throttle pressure.

**REPAIR  
REQUIRED:** Autocar expects to have a remedy available within the next 30 to 60 days, at which time you will receive a subsequent notice from Autocar which will instruct you on where to take your vehicle to have the recall repair performed.

**TIME REQUIRED  
FOR THE REPAIR:** The labor time to repair your vehicle is yet to be determined.

**WHAT YOU  
SHOULD DO:** If you have questions or concerns about this recall, contact Autocar at 888-218-3611.

ACF 00002 Rev. 003



**PRIOR REPAIRS:** If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL  
RESPONSE  
CARD:**

To be provided with a subsequent notice.

**ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar Industries, LLC  
Service & Warranty Department  
551 S Washington St.  
Hagerstown, IN 47346-0190  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR INDUSTRIES, LLC**