



September 23, 2014

**IMPORTANT SAFETY RECALL 14V-505**

This notice applies to the vehicle identification number below.

████████████████████  
████████████████████  
████████████████████  
████████████████████

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain chassis and chassis cabs equipped with a Cummins ISB or ISL engine.

**Defect or Noncompliance:**

The bond that attaches the filter shell to the filter nut plate may fail. If this occurs, the shell may separate from the fuel filter nut plate, causing the engine to stall without warning and without the ability to restart the engine until the fuel filter is replaced.

An unexpected engine stall with the inability to restart the engine may lead to an increased risk of a crash.

**Corrective Action:**

Cummins will replace affected fuel filters free of charge.

**Labor Time:**

The labor time required to perform said repairs may take approximately 1 hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.



#### What You Should Do:

Call Spartan Chassis at one of the following numbers:

- ◆ For motorhomes call 1-800-543-4277
- ◆ for emergency vehicles call 1-800-543-5008
- ◆ for buses call 1-800-543-4334

Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

#### Leased Vehicles:

Federal law requires any lessor to notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

#### Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at one of the following numbers:

- ◆ For motorhomes call 1-800-543-4277
- ◆ for emergency vehicles call 1-800-543-5008
- ◆ for buses call 1-800-543-4334

#### Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at one of the numbers above. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,  
Spartan Chassis, Inc.