



Navistar, Inc.
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navistar.com

MAILED

SEP 12 2014

Compliance Dept.



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL INTERIM NOTICE 14514

SEPTEMBER 2014

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 4800 model trucks built 30 June 1999 thru 28 May 2002 with certain Fabco TC-200 transfer case (feature 013TJZ only).

REASON FOR THIS RECALL

The double Cardan driveshaft to the front axle may possibly fail without warning.

RISK TO MOTOR VEHICLE SAFETY

A seized double Cardan joint can cause either the driveline joint to fail or a non-axial rotation could result in the shaft breaking in the tube section of the shaft. This could result in eventual front driveshaft separation, or if the shaft breaks midway the front portion of the shaft could hit a part of the vehicle which could cause front axle lock up which may cause a vehicle crash resulting in property damage, personal injury, or death. The risk is greater when operating at highway speed.

ACTIONS YOU SHOULD TAKE

A remedy is currently being developed. During this interim period, Navistar strongly recommends disabling the front drive shaft by removing the driveshaft until further notice.

The removal of the front driveshaft should be performed by your International dealer and will take approximately 1 hour and 15 minutes. Contact your local International dealer to make arrangements for removal. Dealers will have authorization to travel to your location as necessary to remove the front driveshaft. Again, it is recommended that you do not operate the vehicle on the highway until the shaft is removed.

Note: Once the double Cardan shaft is removed at the dealer, you will be instructed to store this shaft at your facility until the final remedy is released.

NOTE: Vehicles that have two (2) front drive shafts or a center bearing in the front driveline are not involved in this recall and do not require any further action. If you are unsure if your vehicle is equipped with any of these options your dealer will be able to determine that for you.

When the final remedy is available, Navistar will notify you of additional actions you should take.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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