



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

September 2014

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle «VIN»
NHTSA Recall Campaign # 14V-502

«SERIAL»

«NAME»

«ADD1»

City

«STATE»

«ZIP»

Dear Valued Jayco RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 and 2015 Precept Class A motor homes. Affected units were manufactured January 3, 2013 through July 14, 2014.

The affected vehicles were manufactured with electric driver and passenger seats. The wiring to the seats was routed under the seats in a way that the movement of the seats (up and down, back and forth) could pinch or break the wiring and if this would occur, the wiring is inadequately protected by the existing 20 amp breaker. This creates the possibility of a fire to occur under the seats that could result in personal injury or property damage.

The remedy is for a Jayco dealer to reroute the driver and passenger seat wires and add a 10amp breaker to protect the seats wiring. The repair will be done at no charge to you and should take approximately an hour to complete. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Jayco product are important to us.

Sincerely,
Jayco